The Pulse of America 2020 Survey Report (Florida)

Response Counts



1. Are you 18 years of age or older?

Value	Percent	Responses
Yes	100.0%	510

2. How often do you read the following local news areas in your local paper? (Check one each row)

	Always	Frequently	Occasionally	Never	Responses
School news Count Row %	84 16.5%	97 19.0%	217 42.5%	112 22.0%	510
Business news Count Row %	157 30.8%	189 37.1%	122 23.9%	42 8.2%	510
Government news Count Row %	229 44.9%	176 34.5%	70 13.7%	35 6.9%	510
High school sports news Count Row %	42 8.2%	68 13.3%	212 41.6%	188 36.9%	510
Crime news Count Row %	214 42.0%	189 37.1%	79 15.5%	28 5.5%	510
Clubs and organizations news Count Row %	85 16.7%	165 32.4%	199 39.0%	61 12.0%	510
Total					

Total Responses 510

3. On a scale of 1 to 5, with 5 being EXCELLENT and 1 being VERY POOR, please rate your local newspaper (including website) on the following factors: (Check one each row)

	Very poor	Poor	Neutral	Good	Excellent	Don't know	Responses
Easy to read and well designed Count Row %	3 0.6%	11 2.2%	54 10.6%	252 49.4%	170 33.3%	20 3.9%	510
Local news coverage Count Row %	6 1.2%	15 2.9%	41 8.0%	230 45.1%	199 39.0%	19 3.7%	510
Reporting objectivity Count Row %	22 4.3%	41 8.0%	113 22.2%	197 38.6%	109 21.4%	28 5.5%	510
Headline objectivity Count Row %	24 4.7%	40 7.8%	94 18.4%	216 42.4%	113 22.2%	23 4.5%	510
Local school news Count Row %	4 0.8%	10 2.0%	93 18.2%	196 38.4%	88 17.3%	119 23.3%	510
County news coverage Count Row %	7 1.4%	20 3.9%	50 9.8%	257 50.4%	155 30.4%	21 4.1%	510
Local city/community news coverage Count Row %	7 1.4%	14 2.7%	34 6.7%	245 48.0%	185 36.3%	25 4.9%	510
Environmental news coverage Count Row %	7 1.4%	17 3.3%	92 18.0%	245 48.0%	117 22.9%	32 6.3%	510
Courts and cops news coverage Count Row %	5 1.0%	11 2.2%	72 14.1%	248 48.6%	141 27.6%	33 6.5%	510
Local sports coverage Count Row %	1 0.2%	6 1.2%	84 16.5%	165 32.4%	130 25.5%	124 24.3%	510

	Very poor	Poor	Neutral	Good	Excellent	Don't know	Responses
Local arts and entertainment coverage Count Row %	2 0.4%	9 1.8%	66 12.9%	226 44.3%	174 34.1%	33 6.5%	510
People and features coverage Count Row %	3 0.6%	7 1.4%	68 13.3%	248 48.6%	150 29.4%	34 6.7%	510
Total Total Responses							510

4. Have you or any members of your household listened to a local radio station in the past 24 HOURS?

Value	Percent	Responses
Yes	56.9%	290
No	43.1%	220

5. In the last 30 days, have you or a member of your household made a purchase or sought out more information on a local product or service advertised, after hearing a commercial on a local radio station?

Value	Percent	Responses
Yes	32.8%	95
No	62.8%	182
None of the above / Does not apply	4.5%	13

6. Have you or the members of your household watched a local television station in the past 24 HOURS?

Value	Percent	Responses
Yes	84.1%	429
No	15.9%	81

7. In the past 30 days, have you or a member of your household purchased or sought out more information on a local product or service that you saw advertised on a local television station?

Value	Percent	Responses
Yes	35.0%	150
No	60.8%	261
None of the above / Does not apply	4.2%	18

8. Have you or any member of your household read the local newspaper in the past WEEK?

Value	Percent	Responses
Yes	87.5%	446
No	12.5%	64

9. In the past 30 days, have you or a member of your household purchased or sought out more information on a local product or service that you saw advertised in the local newspaper?

Value	Percent	Responses
Yes	58.1%	259
No	41.9%	187

10. Including yourself, how many people inside and outside of your home read your copy of the local newspaper?

Value	Percent	Responses
1	40.1%	179
2	53.8%	240
3	4.0%	18
4	0.7%	3
5 or more	1.3%	6

Total: 446

Statistics

Average 1.6

11. Including yourself, who reads your copy of the local newspaper? (Check all that apply) $\frac{1}{2}$

Value	Percent	Responses
Adult male	72.2%	322
Adult female	73.5%	328
Minor under 18	0.9%	4

12. Do you look for and read newspaper ads for products or services you plan to buy?

Value	Percent	Responses
Yes, always	17.9%	80
Yes, frequently	30.5%	136
Yes, sometimes	34.3%	153
Seldom	15.2%	68
Never	2.0%	9

13. Which of the following types of publications have you or anyone in your household read in the past month? (Check all that apply.)

Value	Percent	Responses
National Daily Newspaper	17.7%	79
Local Daily Newspaper	89.5%	399
Local Paid Weekly Community Newspaper	18.2%	81
Local Free Weekly Print Publication (a Shopper or Newspaper)	52.9%	236
Local Alternative Publication	5.6%	25
Local City or Regional Magazine	31.6%	141
Local Specialty Publication	17.0%	76
Local Business Publication	11.4%	51
Local Ethnic Publication	0.9%	4
Local Parenting Publication	1.1%	5
Local Senior Publication	12.1%	54
None of the above / Does not apply	0.7%	3

14. How often do you or any members of your household read the following in the local newspaper? (Check one each row)

	Always	Frequently	Occasionally	Never	Responses
Classified Ads Count Row %	42 9.4%	83 18.6%	231 51.8%	90 20.2%	446
Retail Store Ads Count Row %	117 26.2%	175 39.2%	139 31.2%	15 3.4%	446
Ad Inserts Count Row %	97 21.7%	141 31.6%	157 35.2%	51 11.4%	446
Real Estate Ads Count Row %	16 3.6%	76 17.0%	240 53.8%	114 25.6%	446
Automotive Ads Count Row %	12 2.7%	53 11.9%	233 52.2%	148 33.2%	446
Content Focused Special Sections (Home Improvement, Medical, Back to School, Etc.) Count Row %	65 14.6%	158 35.4%	198 44.4%	25 5.6%	446
Political Ads Count Row %	26 5.8%	65 14.6%	201 45.1%	154 34.5%	446
Legal Notices Count Row %	16 3.6%	30 6.7%	166 37.2%	234 52.5%	446

Total

Total Responses 446

15. Do you or anyone in your household prefer important public notices to be published in the local newspaper or posted on the web at a government operated web site?

Value	Percent	Responses
Published in the Local Newspaper	54.3%	277
Posted on a Government Website	11.8%	60
No preference	33.9%	173

16. Have you or any member of your household placed a classified ad in a local print publication or website in the last 12 months?

Value	Percent	Responses
Yes	17.6%	90
No	82.0%	418
Don't know	0.4%	2

17. What was the most response to the ad most recently placed?

Value	Percent	Responses
Excellent response (sold item or got many inquiries)	34.4%	31
Satisfactory response (received many inquiries)	33.3%	30
Poor response (received very few inquiries)	32.2%	29

18. In the last seven days, have you visited your local newspaper's website?

Value	Percent	Responses
Yes	34.7%	177
No	65.3%	333

19. How frequently do you visit your local newspaper's website?

Value	Percent	Responses
Daily	12.0%	61
Couple times week	10.8%	55
Weekly	5.7%	29
Couple times month	9.4%	48
Monthly	3.7%	19
Less Monthly	23.3%	119
Have not visited / Does not apply	35.1%	179

Total: 510

20. Which of the following AUTOMOTIVE SERVICE BUSINESSES do you or the members of your household plan to shop at in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Auto Body Shop	3.5%	18
Auto Detailing Shop	6.9%	35
Oil Change Station	41.4%	211
Auto Parts Store	29.0%	148
Auto Repair Shop	21.8%	111
Auto Battery Store	8.6%	44
Auto Window Tinting	3.1%	16
Car Wash	55.9%	285
Gas Station	81.2%	414
New Vehicle Dealership	19.2%	98
Used Vehicle Dealership	7.8%	40
Tire Store	16.5%	84
None of the above / Does not apply	6.3%	32
Auto Glass Repair Shop	1.6%	8
Auto Paint Shop	1.0%	5
Auto Salvage Yard	1.2%	6
Auto Towing Service	1.4%	7
Auto Stereo Installation	1.0%	5
Car Audio Store	0.4%	2
Commercial Truck Dealership	0.6%	3
Pick and Pull Lot	1.0%	5

Value	Percent	Responses
Recreation Vehicle (RV) Dealership	2.9%	15
RV or Camper Repair	2.0%	10
Trailer & Utility Trailer	1.4%	7
Trailer Rental Service	1.4%	7

21. Which of the following MOTORSPORT BUSINESSES do you or the members of your household plan to shop at in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Boat Dealer	3.7%	19
Boating Accessory Store	8.0%	41
Boat Repair Shop	3.7%	19
Boat Rental Service	2.4%	12
All-Terrain Vehicle (ATV) Dealer	0.6%	3
Watercraft Dealer	0.6%	3
Watercraft Rental Shop	1.2%	6
Motorcycle Dealer	3.9%	20
Motorcycle Repair Shop	3.7%	19
Motorcycle Accessory Store	3.9%	20
Golf Cart Dealer	4.5%	23
Boat and RV Storage Facility	2.9%	15
None of the above / Does not apply	76.9%	392

22. Which of the following FARM EQUIPMENT and AGRICULTURE BUSINESSES do you or the members of your household plan to shop at in the next 12 months? (Check all that apply.)

Value	Percent	Responses
New Farm Equipment Dealer	0.4%	2
Used Farm Equipment Dealer	0.6%	3
Farm Truck and Tractor Repair Shop	0.8%	4
Agriculture Farm Supply Store	7.8%	40
Agricultural Service	0.8%	4
Farming Structure Building Contractor	0.4%	2
Animal Feed Store	4.5%	23
None of the above / Does not apply	88.8%	453

23. Which of the following SPECIALTY FOOD BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bagel Shop	16.7%	85
Bakery	45.9%	234
Specialty Cake Bakery	3.9%	20
DonutShop	26.1%	133
Beverage Distributor	12.0%	61
BeerShop	16.9%	86
Brewery or Brew Pub	24.3%	124
Candy Store	6.5%	33
Cheese Shop	10.2%	52
Chocolate Shop	8.0%	41
Coffee & Tea Shop	22.5%	115
Espresso or Coffee Shop	24.5%	125
Convenience Store	59.4%	303
Dessert Restaurant	5.1%	26
Distillery	6.1%	31
Ethnic Food Restaurant	31.6%	161
Ice Cream or Frozen Yogurt Shop	41.0%	209
Smoothie or Juice Bar	5.7%	29
Liquor Store	56.5%	288
Tea Shop	4.1%	21
Winery	6.9%	35

Value	Percent	Responses
Wine Shop	17.1%	87
None of the above / Does not apply	7.6%	39
Cupcake Shop	2.4%	12
Cookie Store	2.4%	12
U-Brew Beer or Wine Store	2.7%	14

24. Which of the following types of GROCERY STORES do you or members of your household plan to shop at or purchase from in the next 30 days? (Check all that apply.)

Value	Percent	Responses
Health Food Store	22.2%	113
Grocery Store (Discount)	48.6%	248
Grocery Store (Ethnic)	7.3%	37
Farmers Market	51.6%	263
Grocery Store (Co-op)	7.6%	39
Grocery Store (Independent/Citywide)	18.2%	93
Grocery Store (Major or Regional Chain)	95.1%	485
Meat Market or Butcher Shop	25.3%	129
Grocery Store (Neighborhood/Local/Mom & Pop)	13.5%	69
Seafood Market	27.5%	140
Specialty Food Market	10.8%	55
None of the above / Does not apply	0.6%	3

25. Which of the following types of BEAUTY and SPA BUSINESSES do you or the members of your household plan to shop at or use the services of in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Barbershop	42.7%	218
Day Spa	7.1%	36
Eye lash Extension Salon	1.4%	7
Hair Removal Salon	1.2%	6
Hair and Beauty Salon (Find New or Change Existing)	51.8%	264
Makeup Artist	0.2%	1
Massage Spa	12.4%	63
Nail Salon	35.3%	180
Skin Care Store	2.7%	14
Tanning Salon	0.8%	4
Tattoo Studio	3.5%	18
None of the above / Does not apply	18.0%	92

26. Which of the following types of ARTS and ENTERTAINMENT BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Perce	nt Responses
Arts & Crafts Fair	43.9	9% 224
Casino	16.3	3% 83
Community Theatre	26.9	9% 137
Movie Theater	51.2	2% 261
Museum	25.	5% 130
Live Theater	28.4	145
Performing Arts Center	26.3	3% 134
Bingo Hall	5.7	7% 29
Social Club	12.4	1% 63
Stadium or Arena	18.0	5% 95
Rodeo	5.	5% 28
Wine Tour	4.9	9% 25
Music Festival	21.2	2% 108
Wine Festival	8.0	0% 41
Food Festival	33.:	1% 169
Seasonal Festival	36.	5% 186
Arts Organization	10.0	0% 51
Cultural Center	24.7	7% 126
Local Festival	36.3	3% 185
Historical Society	13.9	71
None of the above / Does not apply	11.4	1% 58
Arcade	2.9	9% 15

27. Which of the following types of FAMILY ACTIVITIES do you or the members of your household plan to visit or shop at in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Local Sports Team	19.4%	99
Professional Sports Team	23.7%	121
Amusement Center / Park	22.4%	114
Family Play Center	2.9%	15
Family Entertainment Center	7.5%	38
Go Kart Track	2.2%	11
Horse back Riding	2.7%	14
Outdoor Park	35.3%	180
Ice Skating or Roller Rink	2.9%	15
Athletic Club	12.0%	61
Zoo	18.6%	95
None of the above / Does not apply	36.9%	188

28. Which of the following FITNESS BUSINESSES or PROVIDERS do you or the members of your household plan to shop at or use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Boxing Gym	0.2%	1
CrossFit Gym	1.6%	8
Dance Studio	1.8%	9
Fitness Boot Camp	0.6%	3
Exercise Classes	17.6%	90
Gym, Fitness or Athletic Club	28.8%	147
Martial Arts Studio	0.8%	4
Personal Trainer	2.2%	11
Swimming Lessons	1.2%	6
Yoga Studio	8.0%	41
None of the above / Does not apply	59.0%	301

29. Which of the following types of SPORTING and RECREATION BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Archery Range	1.0%	5
Bait & Tackle Shop	19.6%	100
Bicycle Shop	10.4%	53
Bicycle Repair Shop	11.0%	56
Bicycle Rental Service	1.8%	9
Bowling Alley	12.7%	65
Dive Shop	1.4%	7
Fishing Supply Store	15.9%	81
Golf Course	27.1%	138
Golf Driving Range	17.1%	87
Golf Pro Shop	14.9%	76
Gun Shooting Range	19.2%	98
Gun Store	14.1%	72
Miniature Golf Course	6.5%	33
Outdoor Gear Store	6.1%	31
Ski Shop	0.2%	1
New Sporting Goods Store	9.8%	50
Used Sporting Goods Store	5.9%	30
None of the above / Does not apply	35.9%	183

30. Which of the following types of NIGHTLIFE BUSINESSES do you or the members of your household plan to visit or shop at in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Adult Club or Entertainment Company	4.3%	22
Bar, Lounge or Pub	43.9%	224
Comedy Club	19.0%	97
Dancing or Night Club	8.2%	42
Music or Concert Hall	29.2%	149
Billiard Hall	4.3%	22
Sports Bar	31.0%	158
Wine Bar	11.0%	56
None of the above / Does not apply	32.5%	166

31. Which of the following types of EVENT PLANNING BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Boat Charter	11.0%	56
Card or Stationery Store	17.5%	89
Announcement Printing Service	2.7%	14
Catering Service	3.5%	18
Disc Jockey (DJ)	0.4%	2
Event Coordinator	0.6%	3
Hotel Meeting Room or Event Space	4.5%	23
Musician or Band	6.9%	35
Party Supply Store	11.8%	60
Photographer	2.7%	14
Event Space or Venue	4.3%	22
Videographer	1.4%	7
Wedding Venue or Banquet Hall	0.8%	4
Wedding Planner	0.4%	2
None of the above / Does not apply	63.5%	324

32. Which of the following types of EDUCATION BUSINESSES do you or the members of your household plan to use or look into using in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Continuing Education Courses	8.8%	45
Community College	3.1%	16
Middle or High School	3.7%	19
Adult Education School	4.7%	24
Lecture or Seminar Series	5.1%	26
None of the above / Does not apply	72.7%	371
University	2.4%	12
Elementary School	2.0%	10
Preschool	1.0%	5
Art School	2.7%	14
Charter School	0.4%	2
Culinary School	2.0%	10
Beauty School	0.4%	2
Dance Studio	1.8%	9
Driving School	1.0%	5
Language School	1.0%	5
Musical Instruments and Lessons	2.4%	12
Tutoring Center	0.4%	2
Private Elementary School	0.2%	1
Private Middle School	0.2%	1
Private High School	0.4%	2

Value	Percent	Responses
Private K-12 School	0.4%	2
Private Tutor	0.6%	3
Vocational School	1.6%	8
Real Estate School	1.2%	6
Aviation / Flight School	1.2%	6
Graduate school	1.6%	8
Parochial School	0.2%	1

33. Which of the following types of FINANCIAL SERVICE BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bank	26.5%	135
Credit Union	12.2%	62
Financial Advisor	10.8%	55
Stockbroker	4.1%	21
None of the above / Does not apply	65.7%	335

34. Which of the following types of FINANCIAL SERVICE BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Auto Broker	1.8%	9
Bankruptcy Service	0.4%	2
Business Development Service	1.0%	5
Bookkeeping Service	4.1%	21
Car Leasing Service	4.5%	23
Check Cashing Service	2.0%	10
Credit Repair Service	0.4%	2
Credit Counseling Service	0.2%	1
Debt Consolidation Company	1.2%	6
Money Transfer Service	2.7%	14
Payday Loan Company	0.6%	3
Tax Return Service	29.8%	152
Title Loan Company	1.4%	7
None of the above / Does not apply	60.6%	309

35. Which of the following types of HEALTH and MEDICAL PRACTITIONERS do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Chiropractor	8.8%	45
Dentist	40.6%	207
General Practitioner	24.9%	127
Family Practitioner	20.8%	106
Optometrist	20.2%	103
Pediatrician	3.1%	16
None of the above / Does not apply	44.9%	229

36. Which of the following types of HEALTH and MEDICAL FACILITIES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Dental Clinic	19.4%	99
Hospital	5.7%	29
Medical Clinic	10.6%	54
Mental Health Service	2.2%	11
None of the above / Does not apply	72.5%	370

37. Which of the following types of HEALTH and MEDICAL PRACTITIONERS do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Acupuncturist	6.5%	33
Allergy or Asthma Specialist	8.8%	45
Cardiologist	33.5%	171
Cancer Specialist	9.2%	47
Mental Health Provider	5.1%	26
Dermatologist	44.5%	227
Denture or Implant Specialist	11.4%	58
Obstetrician & Gynecologist	9.4%	48
Oral Surgeon	3.5%	18
Ear, Nose & Throat Doctor	13.3%	68
Gastroenterologist	13.1%	67
Internal Medicine Doctor	28.2%	144
Massage Therapist	16.7%	85
Oncologist	6.1%	31
Ophthalmologist	23.9%	122
Orthopedist	6.7%	34
Physical Therapist	12.0%	61
Podiatrist	7.6%	39
Urologist	14.5%	74
Surgical Specialist	3.1%	16
None of the above / Does not apply	12.9%	66

Value	Percent	Responses
Cardiovascular Surgeon	2.7%	14
Cryotheraphy	0.4%	2
Cosmetic or Plastic Surgeon	1.8%	9
Cosmetic Dentist	2.9%	15
Orthodontist	2.7%	14
Home Health Care Provider	1.8%	9
Naturopathic Practitioner	1.2%	6
Nutritionist or Dietician	2.2%	11
Psychiatrist	2.7%	14

38. Which of the following types of HEALTH and MEDICAL FACILITIES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Audiology Clinic	7.3%	37
Blood Donation Center	7.6%	39
Hearing Aid Center	16.9%	86
Laboratory or Medical Testing Facility	33.9%	173
Laser Eye Surgery Clinic	3.1%	16
Medical Marijuana Authorization	3.3%	17
Medical Marijuana Dispensary	3.3%	17
Medical Imaging Service	19.8%	101
Pain Management Physician	9.4%	48
Pain Clinic	3.3%	17
Sleep Disorder Clinic	4.3%	22
Urgent Care Clinic	4.9%	25
Walk-In Clinic	14.5%	74
Vascular Surgeon or Vein Center	3.1%	16
None of the above / Does not apply	32.9%	168
Alcoholism Treatment Program	0.2%	1
Alzheimer's or Memory Care Facility	1.0%	5
Drug Testing Service	0.2%	1
Memory Care Facility	0.2%	1
Medical Spa	0.2%	1
Mental Health Service	2.0%	10

Value	Percent	Responses
Mental Health Clinic	1.4%	7
Medical Supply Store	2.9%	15
Pain Control Clinic	2.4%	12
Physical Health Center	1.4%	7
Rehabilitation Clinic	1.2%	6
Sports Medicine Clinic	0.4%	2

39. Which of the following types of HOTEL and TRAVEL BUSINESSES do you or the members of your household plan shop at or use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Airline	67.3%	343
Regional Airport	43.7%	223
Bed & Breakfast	8.8%	45
Campground	9.0%	46
Cruise Line	24.5%	125
Hotel or Motel (Local)	6.3%	32
Hotel or Motel (Out-of-Town)	63.7%	325
Luggage-Travel Store	0.4%	2
RV Rental Company	1.2%	6
Ski Resort	0.2%	1
Tour Company	5.7%	29
Shuttle Service	12.0%	61
Limo Service	3.5%	18
Taxi Service	8.2%	42
Travel Agent	9.2%	47
None of the above / Does not apply	16.7%	85

40. Which of the following types of LOCAL SERVICE BUSINESSES do you or the members of your household plan to shop at or use in the NEXT 12 MONT HS? (Check all that apply.)

Value	Percent	Responses
Auction House	4.5%	23
Courier or Delivery Service	5.5%	28
Compost / Yard Waste Service	4.1%	21
Dry Cleaning or Laundry Service	22.0%	112
Electronics Repair Shop	3.9%	20
Information Technology (IT) Service	3.5%	18
Jewelry Repair Shop	14.5%	74
Mail Store	30.4%	155
Printing Service	4.9%	25
Propane Dealer	13.7%	70
Recycling Center	14.1%	72
Self-Storage Facility	8.4%	43
Sewing and Alterations Shop	6.5%	33
Shipping Center	23.5%	120
Shoe Repair Shop	3.7%	19
Watch or Clock Repair Shop	11.6%	59
Mobile or Cell Phone Repair Shop	3.3%	17
Tool / Equipment Rental Service	3.9%	20
Car Rental Agency	15.5%	79
None of the above / Does not apply	24.5%	125
Bottled Water Delivery Service	1.8%	9

Value	Percent	Responses
Moving Truck Rental Company	1.0%	5
Propane Home Heating Service	1.0%	5
Junkyard	2.7%	14
Small Engine Repair Shop	2.5%	13
Funeral Service Provider	1.0%	5
Cremation Service Provider	1.6%	8
Marriage Counselor	0.4%	2

41. Which of the following types of COMMUNITY/STATE SERVICES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Chamber of Commerce	12.2%	62
Charity or Philanthropic Organization	10.8%	55
Church	42.4%	216
City or Municipal Service	14.1%	72
Community Organization	6.7%	34
Government or Political Service	2.4%	12
Community Service or Non-Profit Organization	9.2%	47
City Center	3.9%	20
City or Town Hall	12.4%	63
Civic Center	4.9%	25
Community Center	17.3%	88
Convention Center	3.5%	18
County Government Office	19.6%	100
Department of Social Services	2.9%	15
Employment Center	1.2%	6
Government Economic Program	0.6%	3
Youth Organization	2.0%	10
None of the above / Does not apply	31.4%	160

42. Which of the following types of HOME SERVICE CONTRACTORS & BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Electrician	14.7%	75
Painting Contractor	11.8%	60
Plumber or Plumbing Contractor	13.9%	71
None of the above / Does not apply	72.9%	372

43. Which of the following types of HOME SERVICE CONTRACTORS & BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Appliance Repair Service	10.0%	51
Air Duct Cleaning Service	8.2%	42
Carpenter or Woodworker	5.3%	27
Carpet Installation Contractor	4.3%	22
Concrete Contractor	3.3%	17
Countertop Contractor	4.7%	24
Drywall Installation or Repair Contractor	3.9%	20
Flooring Installation Service	9.4%	48
Handyman	27.8%	142
Home Security Company	3.5%	18
Home Maintenance Service	3.7%	19
Heating & Air Conditioning Service	35.1%	179
Garage Door Contractor	3.7%	19
Garbage Collection Service	14.9%	76
General Contractor	4.7%	24
Gutter Installation or Repair Contractor	3.5%	18
Kitchen or Bath Remodeling Company	3.9%	20
Landscaping Service	17.5%	89
Roofing Contractor	6.1%	31
Septic Tank Contractor	4.1%	21
Tile Contractor	3.9%	20

Value	Percent	Responses
Window Installer	3.7%	19
None of the above / Does not apply	27.5%	140
Asphalt / Paving Contractor	1.2%	6
Alternative Energy Service	1.8%	9
Demolition Contractor	0.8%	4
Deck Builder	2.0%	10
Fencing Contractor	2.7%	14
Furnace Contractor	2.5%	13
Foundation Contractor	0.6%	3
Garage Builder	1.2%	6
Insulation Installer	0.8%	4
Mover or Moving Company	2.7%	14
New Home Builder	2.0%	10
Junk Removal or Hauling Service	2.7%	14
Landscape Architect	0.8%	4
Remodeling Contractor	2.7%	14
Siding Installation or Repair Contractor	0.8%	4
Stone or Marble Company	1.6%	8
Solar Energy Contractor	2.0%	10
Waterproofing Contractor	0.6%	3
Water Well Drilling Contractor	1.0%	5

44. Which of the following types of HOME SERVICE BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Arborist	4.3%	22
Carpet Cleaning Service	8.8%	45
Furnace Cleaning Service	3.5%	18
Home Pressure Washing Service	12.7%	65
Home Gardening Service	3.7%	19
House Cleaning Service	13.3%	68
Key or Locksmith Service	3.7%	19
Lawn Care Service	31.2%	159
Landscaper	9.0%	46
Pest Control Service or Exterminator	29.8%	152
Pool Cleaning Service	18.4%	94
Shades & Blinds Installation Service	3.7%	19
Television or Internet Service Provider	25.3%	129
Water Treatment Supply & Service	4.1%	21
Window & Door Installation Service	4.1%	21
None of the above / Does not apply	32.5%	166
Awning & Tent Company	1.2%	6
Bathtub Refinishing Service	1.6%	8
Cabinet Refacing Service	2.2%	11
Furniture Upholstery Service	1.8%	9
Fuel or Oil Home Heating Service	1.4%	7
Interior Designer	1.2%	6
Wallcoverings Store	0.4%	2

45. Which of the following SENIOR CITIZEN related BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Retirement Counselor	0.4%	2
Assisted Living Facility	1.4%	7
Retirement Home	0.8%	4
Nursing Home	0.2%	1
55+ Housing Community	9.2%	47
Senior Center	3.5%	18
Adult Day Care	0.2%	1
Geriatric Physician	1.4%	7
Respite Relief Provider	0.2%	1
Senior Care Placement Agency	0.4%	2
None of the above / Does not apply	85.5%	436

46. Which of the following CHILD related BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Childcare or Daycare	1.6%	8
Summer Camp	2.2%	11
Sports Camp	1.2%	6
None of the above / Does not apply	96.3%	491

47. Which of the following CHILD related BUSINESSES do you or members of your household plan to shop at or purchase from, in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Children's Clothing Store	8.8%	45
Children's Shoe Store	3.1%	16
Children's Furniture Store	0.6%	3
None of the above / Does not apply	91.2%	465

48. Which of the following types of PET and ANIMAL BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Animal Shelter	4.5%	23
Animal Daycare	3.9%	20
Emergency Animal Hospital	3.1%	16
Pet Boarding	10.0%	51
Pet Groomer	18.0%	92
PetSitter	7.5%	38
PetTrainer	0.8%	4
Pet Walker	0.2%	1
Veterinarian	41.2%	210
None of the above / Does not apply	52.0%	265

49. Which of the following types of PET and ANIMAL BUSINESSES do you or the members of your household plan to shop at, use or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Bird Seed Store	4.9%	25
Bird Specialty Store	1.0%	5
Bird Shop	0.4%	2
Pet Boutique	1.4%	7
Fish or Aquarium Store	2.0%	10
Pet Store	35.3%	180
None of the above / Does not apply	60.0%	306

50. Which of the following REAL ESTATE BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Property Manager	1.6%	8
Realtor	7.8%	40
Real Estate Brokerage Firm	2.2%	11
None of the above / Does not apply	90.2%	460

51. Which of the following REAL ESTATE BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Apartment Rental Agency	1.4%	7
Developer	0.6%	3
Estate Appraiser	0.8%	4
Estate Liquidator	0.6%	3
Home Inspector	4.3%	22
Home Staging Company	0.6%	3
Manufactured or Modular Home Builder	0.6%	3
New Home Builder	2.0%	10
Mortgage Banker	2.4%	12
Mortgage Broker	2.7%	14
Real Estate Appraiser	5.1%	26
Title & Escrow Company	5.1%	26
None of the above / Does not apply	87.6%	447

52. Which of the following types of RESTAURANTS have you or the members of your household dined at in the PAST 30 DAYS? (Check all that apply.)

Value	F	Percent	Responses
Fast Food Restaurant		57.8%	295
Family Style Restaurant		44.5%	227
Buffet Restaurant		20.2%	103
Fine Dining Restaurant		41.4%	211
Restaurant with Lounge or Bar		43.3%	221
Pizza Restaurant		54.9%	280
Ethnic Restaurant		21.8%	111
Chinese Restaurant		36.3%	185
Mexican Restaurant		42.7%	218
Italian Restaurant		48.0%	245
Japanese or Sushi Restaurant		15.3%	78
Thai Restaurant		16.7%	85
Indian Restaurant		6.7%	34
None of the above / Does not apply		4.3%	22

53. Which of the following types of GENERAL RETAIL BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percen	t Responses
Art Supply Store	6.59	% 33
Art Gallery	5.39	% 27
Craft Supply Store	24.39	% 124
Home and Office Battery Store	4.39	% 22
Bookstore	30.09	% 153
Candle Shop	7.19	% 36
Cigar Store	4.59	% 23
Computer Store	13.79	% 70
Department Store	67.39	% 343
Discount Store	64.59	% 329
Drugstore or Pharmacy	76.19	% 388
Electronics Store	18.69	% 95
Fabric Store	13.59	% 69
Florist	8.09	% 41
Gift Shop	16.79	% 85
Hobby Shop	17.19	% 87
Mobile Phone Store	18.69	% 95
Music Instrument Store	3.19	% 16
Music Store	3.79	% 19
Office Equipment & Supply Store	23.19	% 118
Outlet Store	37.69	% 192

Value	Percent	Responses
Pawn Shop	4.1%	21
Flea Market	30.0%	153
Shopping Center	46.3%	236
Consignment Shop	32.5%	166
Tobacco Store	4.1%	21
Toy Store	4.5%	23
Record Store	3.1%	16
Vitamin or Supplement Store	14.9%	76
Wholesale, Warehouse or Club Store	31.8%	162
Thrift Store	42.4%	216
Yard Equipment Store	5.1%	26
Bead Store	4.1%	21
Marijuana Dispensary	4.3%	22
CBD Store	8.4%	43
Gun Shop	13.5%	69
Christian Book Store	3.9%	20
Christmas Store	9.0%	46
Yarn Store	3.5%	18
None of the above / Does not apply	4.5%	23
Adult Video or Adult Store	1.2%	6
New Age Book Store	0.6%	3
Coin Shop	2.9%	5 15
Comic Book Shop	1.0%	5

Value	Percent	Responses
Equipment Rental Store	1.8%	9
Herb Shop or Herbalist	2.5%	13
Knife Store	0.4%	2
Military Surplus Store	2.5%	13
Monument or Memorial Company	0.6%	3
Music and Video Store	2.9%	15
Religious Supply or Gift Shop	2.9%	15
Scrap Metal Dealer	1.2%	6
Sewing Studio	2.4%	12
Sign Store	1.4%	7
Vape or Smoke Shop	2.9%	15
Wedding Supply Store	0.6%	3
Survival Store	0.4%	2
Camera Store	2.0%	10
Security Service	1.0%	5
Gold/Silver/Precious Metal Dealer	1.8%	9

54. Which of the following types of RETAIL HOME PRODUCT BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Antique Store	14.3%	73
Major Appliance Store	7.5%	38
Small Appliance Store	3.7%	19
TV & Appliance Store	7.1%	36
Bath & Accessory Store	22.2%	113
Building Supply Store or Lumber Yard	30.4%	155
Cabinet Store	3.7%	19
Carpet Store	4.5%	23
Flooring Store	10.8%	55
Furniture Store	17.5%	89
Hardware Store	49.2%	251
Home & Garden Center	56.9%	290
Home Decor Store	18.8%	96
Lighting Store	6.3%	32
Mattress or Bedding Store	8.4%	43
Plant Nursery & Garden Supply Store	27.5%	140
Outdoor Furniture Store	8.2%	42
Paint Store	12.2%	62
Pool & Spa Dealer	7.3%	37
Tool Store	7.1%	36
None of the above / Does not apply	12.7%	65

Value	Percent	Responses
Baby Supply & Furniture Store	1.4%	7
Clock Shop	2.9%	15
Fireplace, Wood Stove or Barbeque Store	1.8%	9
Frame Shop	2.2%	11
Furniture Restoration Shop	0.8%	4
Hot Tub or Spa Dealer	2.2%	11
Rent-to-Own Store	0.4%	2
Rug Store	2.9%	15
Solar Energy Equipment Dealer	1.2%	6
Tool Rental Center	2.0%	10
Vacuum Store	2.2%	11
Window Store	2.2%	11
TV Store	2.9%	15
Futon Store	0.6%	3
Used Building Supply Store	2.5%	13

55. Which of the following types of RETAIL APPAREL BUSINESSES do you or the members of your household plan to shop at or purchase from in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Activewear Store	20.0%	102
Beauty Supply Store	17.3%	88
Clothing Accessory Store	20.8%	106
Menswear Store	21.8%	111
Women's Clothing Store	47.6%	243
Eyewear & Opticians Store	32.0%	163
Jewelry Store	11.6%	59
Lingerie Store	5.7%	29
Outdoor Clothing Store	9.8%	50
Shoe Store	38.8%	198
Sportswear Store	16.3%	83
Swimwear Store	11.2%	57
None of the above / Does not apply	22.5%	115
Bridal Shop	0.4%	2
Fur Store	0.2%	1
Leather Goods Store	1.0%	5
Logo Apparel Store	2.9%	15
Maternity Store	0.2%	1
Perfume Store	2.7%	14
Watch Store	2.4%	12
Western Wear Store	1.2%	6

56. Which of the following types of PROFESSIONAL SERVICE BUSINESSES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Accountant or CPA	9.8%	50
Disaster Insurance	1.6%	8
Insurance Agency	15.1%	77
Legal Firm or Attorney	4.9%	25
Tax Advisor	7.5%	38
None of the above / Does not apply	72.7%	371

57. Which of the following types of PROFESSIONAL SERVICE BUSINESSES do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Per	rcent	Responses
Commercial Builder		1.0%	5
Architect or Architecture Firm		1.2%	6
Employment or Staffing Agency		1.2%	6
Graphic Designer		1.2%	6
Life Coach		0.6%	3
Private Investigator		0.2%	1
None of the above / Does not apply		95.7%	488

58. Which of the following MOTOR SPORT purchasing plans does your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Have Motorcycle Repaired	3.7%	19
Purchase Motorcycle Parts	4.1%	21
Have Boat Repaired or Serviced	11.2%	57
Purchase Boat Parts	8.6%	44
Purchase Marine Electronics	3.1%	16
Purchase Motorcycle Apparel	3.3%	17
None of the above / Does not apply	76.7%	391
Purchase New All-Terrain Vehicle (ATV)	0.2%	1
Purchase New Boat	1.2%	6
Purchase New Personal Watercraft	0.2%	1
Purchase New Motorcycle	0.4%	2
Purchase New Motorcycle Trike	0.6%	3
Purchase Used All-Terrain Vehicle (ATV)	0.4%	2
Purchase Used Boat	2.4%	12
Purchase Used Motorcycle	1.2%	6
Purchase Used Motorcycle Trike	0.8%	4
Purchase New Golf Cart	1.2%	6
Purchase Used Golf Cart	1.6%	8

59. Which of the following RECREATION VEHICLE purchasing plans does your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Purchase New Class A RV	0.4%	2
Purchase New Class C RV	0.2%	1
Purchase New Travel Trailer or 5th Wheel	0.2%	1
Purchase Used Class A RV	0.6%	3
Purchase Used Class C RV	0.6%	3
Purchase Used Travel Trailer or 5th wheel	1.0%	5
None of the above / Does not apply	97.3%	496

$60.\,Which\,of\,the\,following\,VEHICLE\,PURCHASING\,plans\,does\,your\,household\,have in the next 12 months? (Check all that apply.)$

Value	Percent	Responses
New Car	7.6%	39
New Luxury Vehicle - Under \$50,000	2.2%	11
New Luxury Vehicle - \$50,000 - \$75,000	1.4%	7
New Luxury Vehicle - Over \$75,000	0.2%	1
New Minivan	0.6%	3
New SUV	5.5%	28
New Truck	2.0%	10
Used Car	8.8%	45
Used Luxury Vehicle - Under \$30,000	2.2%	11
Used Luxury Vehicle - \$30,000 - \$50,000	1.0%	5
Used Luxury Vehicle - Over \$50,000	0.2%	1
Used Van	0.2%	1
Used Minivan	0.6%	3
Used SUV	4.3%	22
Used Truck	2.2%	11
Used Hybrid or Electric Vehicle	0.8%	4
None of the above / Does not apply	74.7%	381

61. What size of vehicle are you or members of your household considering?

Value	Percent	Responses
Compact car	4.5%	23
Full-size car	3.9%	20
Luxury vehicle (any size)	3.3%	17
Midsize car	5.5%	28
Pickup truck	5.1%	26
Sport utility vehicle (SUV)	18.4%	94
Van or mini-van	4.9%	25
None of the above	54.3%	277

Total: 510

62. If your household is planning on purchasing a new or used vehicle in the next 12 months, which of the following brands will you look at purchasing? (Check all that apply.)

Value	Percent	Responses
Buick	3.7%	19
Cadillac	3.9%	20
Chevrolet	9.6%	49
Chrysler	3.5%	18
Dodge	4.5%	23
Ford	13.5%	69
GMC	7.1%	36
Honda	9.0%	46
Hyundai	7.8%	40
Jeep	5.3%	27
Kia	9.2%	47
Lexus	3.3%	17
Nissan	6.5%	33
Subaru	6.1%	31
Toyota	12.5%	64
None of the above / Does not apply	56.9%	290
Aston Martin	0.2%	1
Acura	1.4%	7
Audi	2.2%	11
BMW	2.0%	10
Ferrari	0.2%	1

Value	Percent	Responses
Fiat	0.8%	4
Infiniti	1.6%	8
Jaguar	1.0%	5
Land Rover	0.2%	1
Lamborghini	0.2%	1
Lincoln	2.5%	13
Mazda	2.5%	13
Mercedes-Benz	1.8%	9
Mini	0.6%	3
Mitsubishi	1.2%	6
Porsche	0.4%	2
Saab	0.2%	1
Scion	0.2%	1
Tesla	1.4%	7
Volkswagen	1.6%	8
Volvo	0.8%	4

63. In the past 12 months, have you or members of your household contacted a dealer for more information or purchased a vehicle after seeing an ad in the local newspaper or publication?

Value	Percent	Responses
Yes	24.1%	123
No	75.9%	387

Total: 510

64. Do you or anyone in your household plan to buy any of these ELECTRONIC/SMART ITEMS in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Office Equipment	8.4%	43
Printer	5.7%	29
Ink or Printer Cartridges	47.8%	244
Satellite Radio	3.3%	17
Wi-Fi for Home	5.3%	27
Headphones	13.1%	67
Portable Speakers	3.9%	20
Customizable Smartphone accessories	3.5%	18
Wireless Speakers	5.1%	26
Smartphone Charger	6.1%	31
Smartwatch	3.9%	20
Phone or Tablet Controlled Home Tech Products	4.5%	23
Noise Canceling Headphones	3.3%	17
Surge Protector	6.5%	33
Wireless Hotspot	3.1%	16
Assistive Technology for Hearing	3.5%	18
Apple Watch	5.1%	26
Batteries for Electronics	37.1%	189
None of the above / Does not apply	30.4%	155
Home Theater System	1.8%	9
GPS Device (Handheld or In-Vehicle)	2.9%	15
Satellite TV System	1.6%	8

Value	Percent	Responses
Stereo System (Home)	1.4%	7
Phone Calling Card	2.4%	12
Compact/Mini Projector	0.8%	4
Wearable Electronics	1.0%	5
Healthcare Device	2.7%	14
Aerial Drone	1.8%	9
Aerial Drone Accessories	0.8%	4
Short Wave Radio	0.6%	3
Virtual Reality Headset	0.2%	1
Smart Sports Equipment	0.4%	2

65. Do you or anyone in your household plan to buy any of these CAMERA/COMPUTER or TVs in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Camera (Digital) SLR	3.1%	16
Camera Memory Card	4.5%	23
Computer Accessories	5.5%	28
Computer Software	6.3%	32
Tablet (iPad or Similar)	6.3%	32
Personal Computer	4.7%	24
Laptop Computer	11.0%	56
4K Ultra HD TV	8.8%	45
SmartTV	8.2%	42
None of the above / Does not apply	58.0%	296
Camera (Digital) - Point and Shoot	2.2%	11
Camera (Film)	0.2%	1
Camera Accessories or Supplies	2.0%	10
Camera Lens	1.4%	7
Portable DVD Player	0.8%	4
E-Reader (Kindle or Similar)	1.8%	9
TiVo or DVR	0.4%	2
Computer Bag	1.0%	5
TV (3D)	1.6%	8
Computer or Tablet Support	2.4%	12

66. Which of the following types of phones do you and the members of your household plan to purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Smartphone	20.4%	104
Conventional Cell Phone	7.6%	39
Prepaid Cell Phone	3.3%	17
Unlocked Cell Phone	2.4%	12
Large-Screen Smartphone	4.3%	22
None of the above / Does not apply	67.6%	345

67. Which of the following JEWELRY PRODUCTS do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	·	Percent	Responses
Anniversary Jewelry		6.3%	32
Necklaces		5.3%	27
Rings (Other)		3.9%	20
Earrings		18.4%	94
Diamond Jewelry		3.9%	20
Silver Jewelry		4.9%	25
Gemstone Jewelry		3.9%	20
Costume Jewelry		11.6%	59
Women's Jewelry		11.0%	56
None of the above / Does not apply		67.1%	342
Engagement Rings		0.4%	2
Wedding Rings		1.0%	5
Graduation Rings		0.8%	4
Pendants		2.9%	15
Celtic Jewelry		2.7%	14
Pearl Jewelry		1.4%	7
Men's Jewelry		2.5%	13
Children's Jewelry		1.4%	7
Designer Jewelry		1.8%	9
Custom Designed Jewelry		1.4%	7
Crystal Figurines		0.8%	4
Jewelry Box or Organizer		0.8%	4

Value	Percen	t Responses
Men's High-End Watch	1.49	% 7
Women's High-End Watch	1.09	5

68. Which of the following types of INSURANCE SERVICES do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Auto Insurance	22.4%	114
Dental Insurance	8.2%	42
Disability Insurance	0.4%	2
Homeowner Insurance	17.5%	89
Life Insurance	4.5%	23
Medical (Health) Insurance	8.8%	45
Medicare	7.3%	37
Long Term Care Insurance	1.4%	7
Pet Insurance	0.4%	2
Renters Insurance	1.4%	7
Professional Liability Insurance	1.4%	7
None of the above / Does not apply	66.3%	338

69. Which of the following MEDICAL SERVICE PROVIDERS do you or the members of your household plan to GET NEW or CHANGE YOUR CURRENT PROVIDER FOR, in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Chiropractor	5.7%	29
Family Practice Doctor	12.4%	63
Hospital	3.3%	17
Optometrist	6.9%	35
Primary Care Provider	10.6%	54
Hearing Aid Center	4.3%	22
Drugstore or Pharmacy	9.6%	49
None of the above / Does not apply	66.5%	339
Acupuncture	2.2%	11
Audiologist	2.9%	15
Counseling & Mental Health Specialist	1.2%	6
Home Healthcare	0.6%	3
Medical Clinic	1.2%	6
Pediatric Dentist	0.8%	4
Pediatrician	0.4%	2
Wellness Business	0.4%	2
Weight Loss Service	0.8%	4
Alternative Care Provider	1.0%	5
Physical Therapy or Rehabilitation service provider	2.9%	15

70. Which of the following TYPES of LEGAL SERVICE PROVIDERS do you or the members of your household plan to use in the NEXT 12 MONTHS? (Check all that apply.)

Value	Percent	Responses
Accident, Personal Injury & Property Damage Attorney	1.4%	7
Bankruptcy Attorney	0.6%	3
Banking, Partnership & Business Law Attorney	2.0%	10
Child Support Attorney	0.2%	1
Disability & Social Security Attorney	0.6%	3
Divorce & Family Law Attorney	0.6%	3
Employment Discrimination or Labor Issues Attorney	0.2%	1
General Practice Attorney	1.0%	5
Intellectual Property Attorney	0.4%	2
Patent, Trademark & Copyright Attorney	0.2%	1
Probate Attorney	1.0%	5
Real Estate Attorney	5.9%	30
Taxation Attorney	1.2%	6
Wills, Trusts & Estates Attorney	15.9%	81
None of the above / Does not apply	76.9%	392

71. Which of the following COSMETIC MEDICAL procedures do you or the members of your household have planned in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Botox	2.5%	13
Breast Augmentation	0.2%	1
Breast Implants	0.2%	1
Dermabrasion	1.2%	6
Eyelid Surgery	2.7%	14
Fat Reduction	1.2%	6
Facelift	0.4%	2
Forehead Lift	0.4%	2
Lap Band	0.4%	2
Lip Augmentation	0.2%	1
Liposuction	0.8%	4
Lasik	0.8%	4
Skin Treatment	5.9%	30
None of the above / Does not apply	88.6%	452

72. Which of the following DENTAL procedures do you or the members of your household have planned in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Dental Checkup	61.2%	312
Teeth Cleaning	53.3%	272
Cavity Filling	11.8%	60
Crown	13.9%	71
Oral Surgery	2.9%	15
Braces	1.2%	6
Composite Bonding	1.4%	7
Dental Implants	5.3%	27
Dental Veneers	0.8%	4
Dentures	6.7%	34
Full Mouth Reconstruction	0.2%	1
Inlays or Onlays	0.2%	1
Smile Makeover	0.2%	1
Teeth Whitening	3.7%	19
None of the above / Does not apply	17.6%	90

73. Which of the following HEALTH and WELLNESS SERVICES, PRODUCTS and PLANS do you or any members of your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Fill Medical Prescriptions	51.4%	262
Purchase Health Related Products	12.2%	62
Use Physical Rehabilitation Services	4.3%	22
Purchase Health and Wellness Supplements	20.6%	105
Receive Treatment for Back Pain	11.2%	57
Have an Eye/Vision Exam	60.6%	309
Purchase Prescription Eyeglasses	30.0%	153
Purchase Prescription Contact Lenses	5.7%	29
Have an Annual Physical or Checkup	60.2%	307
Have X-Rays Taken	16.3%	83
Have a Scheduled Surgery	3.9%	20
Have Blood Drawn for Testing	57.3%	292
Plan to Visit a Hospital for any Medical Service or Procedure	7.6%	39
Have Foot Problems Diagnosed or Treated	8.6%	44
Senior Travel	7.1%	36
Receive Treatment for a Sleep Disorder	5.3%	27
Purchase Allergy Medications	14.7%	75
Cardiovascular Treatment	8.8%	45
Cancer Treatment	4.5%	23
Orthopaedic or Knee Surgery	3.9%	20
Chiropractic Care	11.6%	59

Do Corrective Exercises 5.3% 27 Purchase Diabetes Testing Supplies 9.0% 46 Get Vaccinations at Drug Store or Pharmacy 27.8% 142 Have Cataract Surgery 4.1% 21 Discretionary Health Care and Wellness Services and Products 5.7% 29 Purchase Marijuana 4.3% 22 Purchase Vitamins 50.0% 255 Have Acupuncture 3.7% 19
Get Vaccinations at Drug Store or Pharmacy Have Cataract Surgery 4.1% Discretionary Health Care and Wellness Services and Products Furchase Marijuana Purchase Vitamins 50.0% 142 27.8% 142 4.1% 21 5.7% 29 29
Have Cataract Surgery 4.1% 21 Discretionary Health Care and Wellness Services and Products 5.7% 29 Purchase Marijuana 4.3% 22 Purchase Vitamins 50.0% 255
Discretionary Health Care and Wellness Services and Products 5.7% 29 Purchase Marijuana 4.3% 22 Purchase Vitamins 50.0% 255
Purchase Marijuana 4.3% 22 Purchase Vitamins 50.0% 255
Purchase Vitamins 50.0% 255
Have Acupuncture 3.7% 19
Purchase Hemp Based Supplements 6.5% 33
Purchase Anti Anxiety Medication or Supplements 6.9% 35
None of the above / Does not apply 14.3% 73
Purchase Elder Care-Related Products or Services 1.0% 5
Purchase Medical Supplies or Equipment for Home 1.4% 7
Find Home for Aging Parent 0.2% 1
Participate in a Medical Study 1.0% 5
Stop Smoking 2.2% 11
Purchase a Mobility Device 0.8% 4
Receive Treatment for Vehicle or Workplace Injury 0.4% 2
Handicap Accessible Products 1.6% 8
Purchase Orthopedic Shoes 1.6% 8
Purchase Home Medical Testing Equipment or Supplies 1.4% 7
Hire a Caregiver or Respite Worker 0.6% 3
Purchase "Aging in Place" Products 1.0% 5

Value	Percent	Responses
Purchase a Medical Alert Service	0.4%	2
Have Safety Bars Installed in Bathroom	2.7%	14
Use Personal Trainer or Instructor	2.0%	10
Stroke Treatment	0.2%	1
Memory or Alzheimer's Care	0.4%	2
Nutritional Counseling	1.4%	7
Spinal and Postural Screening	1.2%	6
Physiotherapy	1.8%	9
Purchase Blood Pressure Monitoring Device	1.8%	9
Receive Aquatic Therapy	0.4%	2
Join a Weight Loss Group	1.8%	9
Purchase Weight Loss Supplements	2.2%	11
Purchase Weight Loss Food Plan	1.4%	7
Have Reflexology Treatment	1.0%	5
Hire a Weight Loss Professional	0.4%	2
Receive Treatment for PTSD	2.2%	11

74. Which of the following HEARING SERVICES, PRODUCTS and PLANS do you or any members of your household plan to use in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Purchase Phones for Loss of Sight or Hearing	0.2%	1
Purchase a "In-the-Ear" Hearing Aid	0.6%	3
Purchase a "Mini Behind-the-Ear" Hearing Aid	1.0%	5
Purchase a Digital Hearing Aid	1.2%	6
Purchase a "Behind-the-Ear" Hearing Aid	1.8%	9
Purchase Hearing Aid Cleaning Supplies	3.1%	16
Purchase Hearing Aid Batteries	8.4%	43
Purchase a "In-the-Canal" Hearing Aid	0.2%	1
Have a Hearing Exam	23.5%	120
None of the above / Does not apply	72.2%	368

75. Which of the following FUNERAL plans do you or members of your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Purchase a Funeral Plot	0.8%	4
Pre-purchase a Funeral Plot or Cremation Service	4.7%	24
Purchase a Monument or Headstone	0.6%	3
Use a Funeral Planner	0.8%	4
Purchase Flowers for a Funeral	1.2%	6
Use a Cremation Service	2.2%	11
None of the above / Does not apply	91.8%	468

76. Which of the following ASSISTED LIVING PLANS apply to you or your someone in your family in the next 12 months? (Check all that apply)

Value	Perc	ent	Responses
Move into a Independent Senior Housing Community		0.8%	4
Move into a Assisted Living Facility		0.6%	3
Move into a Nursing Home		0.2%	1
Move into a Alzheimers Care Facility		0.2%	1
Move Into a Hospice Facility		0.4%	2
Move into Residential Care Home		0.4%	2
Utilize a Respite Provider		0.4%	2
None of the above / Does not apply	97	7.6%	498

77. Which of the following FINANCIAL SERVICES do you or anyone in your household plan to use in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Open Checking Account	1.8%	9
Open Savings Account	2.4%	12
Online Banking	48.0%	245
Manage Investments	19.2%	98
Manage Retirement Accounts	19.2%	98
Mortgage Line of Credit	3.3%	17
Financial Consulting	9.6%	49
Financial Services	15.5%	79
Safe Deposit Box Rental	8.6%	44
Obtain New Credit Card	3.9%	20
Payday Loan or Check Cashing Business	0.2%	1
None of the above / Does not apply	35.9%	183

78. Do you or any member of your household plan to buy or invest in any of the following INVESTMENT/ASSETS in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Annuities	3.9%	20
Certificates of Deposit	10.2%	52
City or State Bonds	1.8%	9
Collectibles, Antiques or Art	1.0%	5
Common or Preferred Stock	11.4%	58
Corporate Bonds or Debentures	1.8%	9
401(k)	14.7%	75
Gold or Precious Metals	2.4%	12
IRA	12.4%	63
Money Market Funds	13.1%	67
Mutual Funds	13.7%	70
Non-US Stocks	2.4%	12
Options	0.2%	1
US Savings Bonds	1.4%	7
US Treasury Notes	1.6%	8
Coins or Stamps	2.7%	14
None of the above / Does not apply	59.0%	301

79. Which of the following do you or anyone in your household plan to BORROW MONEY or take out a LOAN from a financial institution for in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Carpeting or Furniture Loan	0.6%	3
College Expenses Loan	0.4%	2
College Tuition Loan	1.4%	7
Debt Consolidation Loan	2.4%	12
Medical Expenses Loan	0.4%	2
New Vehicle Loan	3.7%	19
Used Vehicle Loan	3.9%	20
Vacation or Travel Loan	0.4%	2
None of the above / Does not apply	90.2%	460

80. Which of the following CLOTHING, APPAREL ITEMS AND ACCESSORIES do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Athletic Apparel	26.5%	135
Coats	3.3%	17
Lipstick	27.3%	139
Nail Polish	21.8%	111
Eyewear or Sunglasses	41.8%	213
Formal Wear	3.3%	17
Handbags	21.0%	107
Hats	5.7%	29
Intimate Apparel	20.8%	106
Jewelry or Accessories	16.9%	86
Watches	5.7%	29
Luggage or Bags	6.5%	33
Perfume	16.3%	83
Men's Apparel	49.8%	254
Men's Shoes	39.4%	201
Men's Underwear	35.7%	182
Women's Apparel	61.8%	315
Women's Pajamas or Sleepwear	24.5%	125
Women's Shoes	50.6%	258
Women's Underwear	43.1%	220
Swimwear	25.7%	131

Value	Percent	Responses
Socks	29.8%	152
Scarves	3.7%	19
Outerwear	9.8%	50
None of the above / Does not apply	11.6%	59
Body Jewelry	1.8%	9
Ties	1.6%	8
Uniforms	2.5%	13
Western Clothing	2.4%	12

81. Which of the following CHILDREN'S CLOTHING ITEMS do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Children's Sweaters	3.9%	20
Children's Winter Coats	1.6%	8
Children's Swimwear	5.9%	30
Children's Pants	6.9%	35
Children's T-Shirts	8.6%	44
Children's Dresses	5.7%	29
Children's Pajamas or Sleepwear	8.4%	43
Children's Socks	6.7%	34
Children's Party Dresses	2.0%	10
Children's Shorts	8.6%	44
Infant Clothing	5.7%	29
Children's School Uniform	2.0%	10
Children's Athletic Clothing	4.3%	22
None of the above / Does not apply	85.5%	436

82. Which of the following SHOE TYPES do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	Perce	ent Responses
Athletic & Outdoor Shoes (Men's)	43	.3% 221
Boots (Men's)	3	.7% 19
Classic & Fashion Sneakers (Men's)	12	.4% 63
Lace-Ups (Men's)	7	.1% 36
Sandals (Men's)	13	.3% 68
Slippers (Men's)	4	.7% 24
Work & Safety (Men's)	3	.9% 20
Lace-Up Sneakers (Women's)	14	.9% 76
Pumps (Women's)	8	.4% 43
Sling-Back Sandals (Women's)	19.	.0% 97
Classic & Fashion Sneakers (Women's)	15	.7% 80
Slippers (Women's)	9	.2% 47
Athletic & Outdoor Shoes (Women's)	39	.4% 201
Loafers & Slip-Ons (Women's)	16	.1% 82
Athletic & Outdoor Shoes (Children's)	6	.7% 34
None of the above / Does not apply	24	.1% 123
Cowboy Boots (Men's)	1	.6% 8
Formal & Tuxedo Footwear (Men's)	0	.8% 4
Work & Safety (Women's)	1	.2% 6
Cowboy Boots (Women's)	1	.4% 7
Slippers (Children's)	0	.8% 4
Sandals (Children's)	2	.9% 15

Value	Percent	Responses
Slip-Ons (Children's)	2.0%	10
Dress Shoes (Children's)	1.6%	8
Cowboy Boots (Children's)	0.4%	2

83. Which of the following CLOTHING/SHOE REPAIRS or SERVICES do you or members of your household have planned in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Have Clothing Altered, Tailored or Mended	11.0%	56
Have Clothing Dry Cleaned	 20.6%	105
Have Shoes Repaired	5.1%	26
Rent or Purchase a Costume	2.5%	13
Wash Clothing at a Laundromat	3.5%	18
Purchase Custom Made Clothing Items	0.8%	4
None of the above / Does not apply	70.4%	359

84. Which of the following RECREATION PRODUCTS do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	·	Percent	Responses
Bicycle or Mountain Bike (Adult)		6.7%	34
Bicycle Tune-Up or Repair		10.6%	54
Camping or Hiking Equipment		5.1%	26
Exercise or Fitness Equipment		5.3%	27
Fishing Rods or Reels		9.6%	49
Fishing Bait or Attractant		14.7%	75
Fishing Accessories		16.1%	82
Golf Clubs or Equipment		14.3%	73
Ammunition		18.2%	93
Swimming Gear		3.9%	20
Rifle		4.3%	22
Hand Gun		8.4%	43
Shotgun		4.5%	23
None of the above / Does not apply		47.6%	243
Archery Equipment		2.0%	10
Bowling Equipment		1.8%	9
High End Bicycle		1.2%	6
Bicycle Rental		1.0%	5
Hunting Gear		2.4%	12
Racquet Equipment		2.2%	11
Running or Jogging Equipment		2.2%	11
Scuba, Diving or Snorkeling Equipment		2.5%	13

Value	Percent	Responses
Skiing Equipment	0.2%	1
Soccer Equipment	0.8%	4
Sports Equipment (Children)	2.0%	10
Sports Memorabilia	2.4%	12
Trampoline	0.2%	1
Trophies or Plaques	0.4%	2
Weight Lifting Equipment	1.2%	6
Used Sporting Equipment	2.4%	12

85. Which of the following LAWN AND GARDEN PRODUCTS do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Bark Dust or Mulch	33.5%	171
Bedding Flowers or Perennials	37.3%	190
Fertilizer	28.8%	147
Flower Pots	18.6%	95
Garden Ornaments	11.2%	57
Gravel or Rock	14.5%	74
Hand Garden Tools	11.6%	59
Landscaping	10.2%	52
Indoor Garden Supplies	3.3%	17
Decorative Rock	12.4%	63
Lawn Seed, Turf or Sod	6.1%	31
Outdoor Fire place or Fire Pit	4.3%	22
Outdoor Furniture	7.5%	38
Outdoor Grill	5.9%	30
Patio Furniture	7.3%	37
Propane	22.5%	115
Shrubbery or Trees	9.8%	50
Stone (Cast, Crushed or Natural)	6.5%	33
Storage Shed	3.3%	17
Insect or Fungus Control Products	21.4%	109
Outdoor Garden Flags	4.5%	23
None of the above / Does not apply	25.1%	128

Value	Percent	Responses
Chainsaw	2.9%	15
Fountains	1.4%	7
Gate	1.0%	5
Gazebo	1.0%	5
Insects (Bees or Other Beneficial Species)	1.2%	6
Patio Heater	1.0%	5
Outdoor Infrared Heater or Fireplace	0.2%	1
Outdoor Smoker	1.2%	6
Outdoor Kitchen Equipment	0.6%	3
Outdoor Entertainment Center	0.6%	3
Patio Cover, Awning or Canopy	1.6%	8
Pole Shed	0.2%	1
Portable Outdoor Heater	1.0%	5
Power Garden Tools	1.8%	9
Lawn Mower (Push)	1.2%	6
Lawn Mower (Riding)	1.6%	8
Rototiller	0.4%	2
Screen Porch	1.8%	9
Leaf Blower	1.2%	6
Greenhouse	0.4%	2

86. Which of the following AGRICULT URE/FARMING products and services do you or the members of your household intend to purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Animal Healthcare Products	4.3%	22
Fertilizers, Herbicides or Pesticides	7.1%	36
Plants, Plantings or Agricultural Seed	7.3%	37
Propane, Oils or Fuels	8.0%	41
Rocks, Gravel or Sand	4.1%	21
None of the above / Does not apply	76.9%	392
Animal Feed, Grain, Hay or Minerals	2.9%	15
ATV Products and Attachments	0.4%	2
Barn or Pole Building	0.6%	3
Blowers	0.2%	1
Steel Farm Building	0.2%	1
Carts or Utility Carriers	0.4%	2
Chippers or Shredders	0.4%	2
Diggers, Drillers or Drivers	0.4%	2
Drainage or Irrigation Equipment	0.8%	4
Farm Tool Rental	0.2%	1
Farm Equipment Rental	0.2%	1
Farm Work Clothes	0.4%	2
Ground-Working Equipment	0.4%	2
Mowers, Cutters or Clippers	1.6%	8
Planting and Seeding Equipment	0.6%	3

Value	Percent	Responses
Scoops or Shovels	0.4%	2
Sprayers or Spreaders	2.2%	11
Straw or Bedding Materials	0.2%	1
Tree Cutters or Tree Maintenance Equipment	2.0%	10

87. Which of the following PET SUPPLIES or SERVICES do you or the members of your household plan to purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Any Pet-Related Products or Services	14.5%	74
Bird Seed	9.8%	50
Cat Food	21.0%	107
Dog Food	32.7%	167
Fish Food	4.1%	21
Specialized Pet Food	3.5%	18
Other Pet Food	4.7%	24
Pet Accessories Pet Accessories	13.5%	69
PetToys	20.8%	106
Annual Pet Vaccinations	35.9%	183
Annual Pet Checkups	34.5%	176
Preventative Care	6.1%	31
Adopt or Rescue a Pet	6.7%	34
Purchase Pet Medication	10.6%	54
Purchase Dog Bed	5.1%	26
Board a Pet Overnight	5.3%	27
Pet Dental Care	4.9%	25
None of the above / Does not apply	44.1%	225
Pet Clothing	2.0%	10
Pet Enclosure	0.4%	2
Aquarium or Tank	1.0%	5
Fish Supplies	2.2%	11

Value	Percent	Responses
Bird House	0.8%	4
Disease Diagnosis	1.2%	6
Pet Travel Cage	1.2%	6
Pet Travel Accessories	1.6%	8
Cremation or Burial Services	1.4%	7
Purchase a Pet	0.8%	4
Holistic or Alternative Pet Care	1.0%	5
PetTracking Device	0.8%	4
Bird Health Care	0.4%	2
Animal Training Classes	1.6%	8
Hemp Based Pet Supplements	1.8%	9
THC Based Pet Supplements	0.8%	4
Holistic or Alternative Pet Supplements	1.0%	5
Anti Anxiety or Stress Pet Medication for Holidays	1.8%	9

88. Which of the following do you or anyone in your household plan for your home in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Add a Fence or Wall Structure	5.5%	28
Remodel Kitchen	6.1%	31
Cabinet Refacing or Resurfacing	3.5%	18
Remodel Bathroom	7.8%	40
General Remodeling	4.3%	22
Replace Carpet	6.3%	32
Replace Flooring	8.8%	45
Replace Windows	5.1%	26
None of the above / Does not apply	62.7%	320
Add a Room	0.4%	2
Add a Home Office	0.6%	3
Add or Replace Deck	1.6%	8
Refinish Bathtub	1.6%	8
Install a Glass Shower	2.4%	12
Remodel or Finish Basement Living Area	0.2%	1
Replace Garage Door	1.4%	7
Build a Garage	1.2%	6
Build Out-Building	0.6%	3
Build a Storage Shed	2.4%	12
Have Furniture Restored	2.2%	11
Add a Swimming Pool	2.4%	12
Switch from Electric to Gas	0.2%	1

Value	Percent	Responses
Install "Aging In Place" Products	0.2%	1
Install a Solar Energy System	0.6%	3
Install Security or Monitoring System	2.4%	12
Resurface or Build New Driveway	2.5%	13
Stone or Marble Work (Bathroom or Kitchen)	1.8%	9
Sealcoating	2.4%	12
Asphalt Repair	0.8%	4
Asphalt Resurfacing	0.4%	2
Residential Paving	0.6%	3
Build a "Tiny House"	0.4%	2

89. Which of the following BUILDING SUPPLIES or PRODUCTS do you or anyone in your household currently need or plan to buy in the next 12 months for your home? (Check all that apply.)

Value	Percent	Responses
Ceramic Tile	7.6%	39
Doors (Exterior)	4.3%	22
Doors (Interior)	3.1%	16
Electrical Supplies	5.5%	28
Fencing	5.1%	26
Generator	3.9%	20
Hand Tools	9.2%	47
Hardwood Products	4.1%	21
Home Security Doorbell Camera	6.9%	35
Kitchen Cabinets	4.7%	24
Lighting and Fixtures	9.6%	49
Lock Sets	3.7%	19
Lumber	5.7%	29
Paint (Exterior)	11.4%	58
Paint (Interior)	17.8%	91
Plywood	4.1%	21
Plumbing Supplies	8.0%	41
Power Tools Power Tools	3.3%	17
Screen Door	4.7%	24
None of the above / Does not apply	47.5%	242
Circular Saw	0.6%	3

Value	Percent	Responses
Decking	2.7%	14
Furnace	1.0%	5
Insulation	2.0%	10
Mill Work	1.2%	6
Molding	2.0%	10
Rain Gutters	2.7%	14
Roofing (Composition)	1.6%	8
Roofing (Other)	2.0%	10
Security Door	0.4%	2
Security Locks	1.4%	7
Siding	0.6%	3
Solar Screen	0.6%	3
Waterproofing	0.6%	3
Water Softener System or Supplies	2.9%	15
Wet or Dry Vacuum	2.0%	10
Window Guards	0.2%	1
Windows (Double-Hung)	2.7%	14
Windows (Casement)	1.2%	6
Windows (Picture)	0.8%	4
Windows (Slider)	2.0%	10
Windows (Bay or Bow)	0.4%	2

90. Which of the following HOME SERVICES do you or anyone in your household currently need or plan for your home in the next 12 months? (Check all that apply.) Part 1 of 2.

Value	Percent	Responses
Air Conditioning Repair	15.3%	78
Air Duct Cleaning	8.2%	42
Appliance Repair	5.3%	27
Carpet Cleaning	12.2%	62
Electrical Repair	4.5%	23
Flooring - Ceramic Tile (Installation or Repair)	4.3%	22
Flooring - Laminate (Installation or Repair)	7.3%	37
Gardening Services	4.7%	24
Handyman Services	18.6%	95
Home Repair	4.5%	23
None of the above / Does not apply	47.1%	240
Alternative Energy Systems Installation	0.6%	3
Alternative Energy Systems (Service or Repair)	0.2%	1
Blinds Cleaning	2.2%	11
Carpenter or Woodworking	2.4%	12
Chimney Cleaning	1.0%	5
Concrete Repair	2.7%	14
Drywall Installation or Repair	2.4%	12
Electrical Panel Replacement	0.4%	2
Excavation & Wrecking	0.2%	1
Fire & Water Damage Restoration	0.2%	1

Value	Percent	Responses
Flooring - Linoleum (Installation or Repair)	0.6%	3
Flooring - Wood (Installation or Repair)	2.7%	14
Flooring - Other (Installation or Repair)	2.9%	15
Foundation Repair	0.2%	1
Furnace Cleaning	2.7%	14
Furnace Repair	0.2%	1
Furniture Reupholster	0.4%	2
Gutter Installation or Repair	2.7%	14
Heating Repair	0.4%	2
Home Computer Repair	1.6%	8
Home Electronics Repair	1.0%	5
Home Heating Oil or Fuel Service	0.2%	1
Home Remodel	2.9%	15

91. Which of the following HOME SERVICES do you or anyone in your household currently need or plan for your home in the next 12 months? (Check all that apply.) Part 2 of 2.

Value	Percent	Responses
Home Security Service	3.5%	18
House Cleaning Service	12.9%	66
Junk or Yard Waste Removal	5.5%	28
Recycle	4.9%	25
Landscaping Service	12.7%	65
Painting	10.0%	51
Pest Control Pest Control	19.6%	100
Plumbing Repair	4.3%	22
Pool Cleaning Service	10.4%	53
Pressure Washing	13.9%	71
Preventative Home Maintenance	3.1%	16
Roof Repair	3.3%	17
Septic Tank Cleaning or Repair	4.7%	24
Trash Removal	9.0%	46
Computer Repair	6.1%	31
None of the above / Does not apply	41.0%	209
Insulation Installation or Maintenance	0.6%	3
Interior Design	1.2%	6
Sell Scrap Metal	1.0%	5
Movers	2.5%	13
Mold Inspection or Removal	0.6%	3

Value	Percent	Responses
Party Equipment Rental	0.2%	1
Security System	2.5%	13
Snow Removal	0.4%	2
Solar Heating or Power System Installation or Repair	1.0%	5
Stucco or Exterior Coating	0.6%	3
Tool Rental	1.4%	7
Water Well Drilling	0.6%	3
Waterproofing	0.4%	2
Window Installation	2.7%	14
Window Tinting for Home	0.2%	1
Yard Equipment Rental	0.6%	3
Mobile or Cell Phone Repair	0.6%	3

92. Which of the following HOME PRODUCTS do you or anyone in your household currently need or plan to buy in the next 12 months for your home? (Check all that apply.) Part 1 of 2.

Value	Percent	Responses
Air Conditioning (Buy)	3.7%	19
Window Blinds (Venetian or Mini)	4.1%	21
Emergency Preparedness Kit or Supplies	3.5%	18
Batteries (Home or Office)	31.6%	161
Candles	11.2%	57
Carpeting	4.7%	24
Flooring Tile	4.1%	21
Rugs	6.3%	32
Curtains or Drapes	7.1%	36
Fire Extinguisher	4.9%	25
Furniture (Bedroom)	4.7%	24
Furniture (Living Room)	9.0%	46
Christmas Tree	7.6%	39
Holiday Decorations	8.0%	41
Laminate Flooring	5.1%	26
Storage Boxes or Tubs	3.5%	18
Picture Frames	3.5%	18
Linens (Bathroom)	7.3%	37
Reclining Chair	6.1%	31
Indoor Flowers	4.7%	24
Linens (Dining Room or Kitchen)	3.1%	16

Value	Percent	Responses
None of the above / Does not apply	36.1%	184
Awning	0.6%	3
Firewood	1.6%	8
Oriental Carpeting	0.6%	3
Hardwood Flooring	2.0%	10
Rugs (Persian)	0.6%	3
Clocks	2.7%	14
Closet System	1.8%	9
Cutlery, Flatware or Silverware	2.4%	12
Fine Art (Paintings, Pottery, Etc.)	1.0%	5
Custom Built Furniture	0.2%	1
Reconditioned Furniture	0.4%	2
Furniture (Children's)	1.0%	5
Crib	0.2%	1
Furniture (Dining Room)	2.4%	12
Furniture (Home Office)	1.0%	5
Futon	0.8%	4
Glass Table	0.2%	1
Glass Railing	0.2%	1
Safe	1.0%	5
Mirror	2.2%	11
Floral Arrangements	2.9%	15
Hot Tub or Spa (Used)	0.2%	1

Value	Percent	Responses
Sewing Machine	1.4%	7
Wallpaper	0.4%	2
Signs or Banners	1.2%	6
Hot Tub or Spa (New)	1.0%	5
Tankless Water Heater	1.8%	9

93. Which of the following HOME PRODUCTS do you or anyone in your household currently need or plan to buy in the next 12 months for your home? (Check all that apply.) Part 2 of 2.

Value	Percent	Responses
Home Decor or Decorating	8.2%	42
Linens (Bedroom)	8.4%	43
Queen Size Bed	3.9%	20
King Size Bed	3.1%	16
Window Coverings	4.3%	22
Patriotic Flags	3.5%	18
None of the above / Does not apply	67.1%	342
Gas Burning Freestanding Stoves	0.4%	2
Water Purification System (Drinking)	1.6%	8
Solar Water Heater	0.2%	1
Adjustable Mattress	2.4%	12
Innerspring Mattress	2.2%	11
Pillow Top Mattress	2.7%	14
Foam Mattress	1.0%	5
Memory Foam Mattress	2.4%	12
Gel Mattress	0.8%	4
Twin Size Bed	1.2%	6
Water Heater	1.6%	8
Smoke Alarm or Detector	1.6%	8
Swimming Pool (In-Ground)	1.8%	9
Remote Home Monitoring Video Camera	2.2%	11

Value	Percent	Responses
Shutters	1.2%	6
Reclaimed Wood Furniture	0.2%	1
Sports Team Flags	1.4%	7

94. Which of the following types of ART do you or members of your households plan to purchase in the next 12 months?

Value	Percent	Responses
Paintings	5.5%	28
Fine Art	1.2%	6
Photographs	3.9%	20
Pottery	4.1%	21
Blown Glass	3.1%	16
Stone Carvings	1.0%	5
Sculpture	1.8%	9
Artistic Wall Decor	7.3%	37
Wood Carvings	2.5%	13
Poster Art	1.8%	9
Religious Art	0.6%	3
Stained Glass	1.2%	6
Ceramics	1.4%	7
Metal Work Art	4.1%	21
Music Memorabilia	1.4%	7
Movie Memorabilia	1.4%	7
None of the above / Does not apply	79.0%	403

95. Which of the following APPLIANCES do you or the members of your household plan to buy in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Refrigerator	7.6%	39
Portable Dishwasher	0.6%	3
Dishwasher	5.3%	27
Freezer	0.4%	2
Range	4.1%	21
Range Hood	1.4%	7
Wall Oven	0.6%	3
Washer	2.4%	12
Dryer	2.0%	10
Blender	2.4%	12
Tea Kettle	1.8%	9
Microwave	6.7%	34
Window Air Conditioner	1.0%	5
Coffee or Espresso Machine	5.7%	29
Vacuum Cleaner	5.3%	27
None of the above / Does not apply	71.4%	364

96. Which of the following VEHICLE PRODUCTS do you or anyone in your household currently need or plan to buy in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Aftermarket Products	4.1%	21
Battery	8.4%	43
Floor Mats	4.1%	21
Seat Covers	3.5%	18
Tires	12.7%	65
Wiper Blades	23.9%	122
None of the above / Does not apply	54.3%	277
Canopy	0.2%	1
Child Car Seat	1.0%	5
Grill Guard	0.2%	1
Lights	2.0%	10
Mirror(s)	0.2%	1
Motorcycle Accessories	2.7%	14
Motorcycle Parts	2.5%	13
Performance Parts	1.4%	7
RV Accessories or Supplies	2.9%	15
Roof Rack (For Bike, Kayak, Etc.)	0.6%	3
Running Boards	0.2%	1
Step Bar	0.6%	3
Stereo System (Auto, Car or Truck)	1.2%	6
Tool Box	0.4%	2
Trailer Hitch	1.8%	9

Value	Percent	Responses
Truck Bed Liner	0.4%	2
Visor	0.2%	1
Wheels or Rims	0.8%	4
Winch	0.2%	1
Window Tinting Equipment (Auto)	1.6%	8
Cargo Trailer (Boat)	0.2%	1

97. Where do you or members of your household go for regular auto maintenance and service? (Check one only)

Value	Percent	Responses
Dealership	45.7%	233
National chain service center (e.g. Jiffy Lube)	15.3%	78
Private service center	28.4%	145
Friend/Family	6.1%	31
Other	4.5%	23

Total: 510

98. Which of the following VEHICLE SERVICES do you or anyone in your household currently need? (Check all that apply.)

30,000 Mile Service 7.8% 40 60,000 Mile Service 5.9% 30 100,000 Mile Service 5.7% 29 Auto Detailing 6.9% 35 Auto Repair (General) 7.6% 39 Alignment 3.5% 18 Brake Replacement, Adjustment 4.3% 22 Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1 Motor	Value	Percent	Responses
100,000 Mile Service 5.7% 29 Auto Detailing 6.9% 35 Auto Repair (General) 7.6% 39 Alignment 3.5% 18 Brake Replacement, Adjustment 4.3% 22 Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	30,000 Mile Service	7.8%	40
Auto Detailing 6.9% 35 Auto Repair (General) 7.6% 39 Alignment 3.5% 18 Brake Replacement, Adjustment 4.3% 22 Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	60,000 Mile Service	5.9%	30
Auto Repair (General) 7.6% 39 Alignment 3.5% 18 Brake Replacement, Adjustment 4.3% 22 Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	100,000 Mile Service	5.7%	29
Alignment 3.5% 18 Brake Replacement, Adjustment 4.3% 22 Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Auto Detailing	6.9%	35
Brake Replacement, Adjustment 4.3% 22 Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Auto Repair (General)	7.6%	39
Car Wash 38.2% 195 Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Alignment	3.5%	18
Gas or Service Station Services 14.5% 74 Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Brake Replacement, Adjustment	4.3%	22
Oil Change or Lube 40.2% 205 Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Car Wash	38.2%	195
Preventative Maintenance 13.7% 70 Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Gas or Service Station Services	14.5%	74
Tire Mounting or Installation 4.5% 23 Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Oil Change or Lube	40.2%	205
Tune-Up 7.6% 39 Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Preventative Maintenance	13.7%	70
Windshield or Window Tinting 3.1% 16 None of the above / Does not apply 29.0% 148 Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Tire Mounting or Installation	4.5%	23
None of the above / Does not apply Auto Warranty Work (Work Covered by Warranty) Body Work Car Rental Electrical Repair Upgrade of Car for Smartphone, Hands-Free Device, etc. Motor Repair or Replacement 29.0% 148 2.7% 14 2.7% 15 10 2.9% 15 15 15 15 16 17 18 18 19 19 10 10 10 10 10 10 10 10	Tune-Up	7.6%	39
Auto Warranty Work (Work Covered by Warranty) 2.7% 14 Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Windshield or Window Tinting	3.1%	16
Body Work 2.5% 13 Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	None of the above / Does not apply	29.0%	148
Car Rental 2.9% 15 Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Auto Warranty Work (Work Covered by Warranty)	2.7%	14
Electrical Repair 0.4% 2 Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Body Work	2.5%	13
Upgrade of Car for Smartphone, Hands-Free Device, etc. 0.2% 1 Motor Repair or Replacement 0.2% 1	Car Rental	2.9%	15
Motor Repair or Replacement 0.2% 1	Electrical Repair	0.4%	2
_	Upgrade of Car for Smartphone, Hands-Free Device, etc.	0.2%	1
Motorcycle Repair 1.0% 5	Motor Repair or Replacement	0.2%	1
	Motorcycle Repair	1.0%	5

Value	Percent	Responses
Muffler	0.2%	1
Painting	1.0%	5
RV Maintenance or Service	1.2%	6
Safety Inspection	1.2%	6
Shocks	1.6%	8
Stereo Installation	0.2%	1
Transmission or Clutch Repair	0.6%	3
Upholstery Repair	1.2%	6
Vehicle Air Conditioning Repair	0.8%	4
Vehicle Storage	0.4%	2
Vehicle Towing	0.4%	2
Windshield or Glass Repair	2.4%	12

99. If you or a member of your household were to purchase an automobile in the next 12 months, where would you look to find a vehicle? (Check all that apply.)

Value	Percent	Responses
AutoTrader.com	14.1%	72
CarFax	20.2%	103
CarGurus.com	10.2%	52
CarMax.com	10.0%	51
Cars.com	7.5%	38
Craigslist Auto	6.3%	32
KBB.com	8.4%	43
Facebook Dealer Page	4.7%	24
Edmunds.com	8.2%	42
Local Dealer Site	50.2%	256
UsedCars.com	4.9%	25
Other Local Website	5.3%	27
None of the above / Does not apply	30.8%	157
Yahoo! Autos	1.0%	5
Automotive.com	1.0%	5
Autoblog.com	0.8%	4
CarsDirect.com	2.0%	10
eBay Motors	2.9%	15
MotorTrend.com	2.5%	13
Local TV Site	2.9%	15
Local Radio Site	0.8%	4
The Car Connection	0.6%	3

100. Which of the following PERSONAL CARE PRODUCTS and SERVICES do you or someone in your household plan to purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Bath and Body Products	42.2%	215
Beauty Products	35.7%	182
Cosmetics	45.1%	230
Babysitting	0.6%	3
Facial	14.1%	72
Hair Care Products	54.7%	279
Hair Coloring	28.4%	145
Hair Cut	70.6%	360
Hair Removal	3.5%	18
Hair Extensions, Wigs or Weaves	1.0%	5
Manicure	27.1%	138
Massage Therapy	15.7%	80
Pedicure	36.9%	188
Tanning Products	1.0%	5
Tanning Bed or Spray Tan	0.2%	1
Tattoo or Piercing	2.9%	15
Spa Bed (Red Light Therapy or Hydration station)	0.2%	1
None of the above / Does not apply	12.7%	65

101. Which of the following ENTERTAINMENT PRODUCTS do you or someone in your household plan to purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Books (New)	35.5%	181
Books (Used)	26.9%	137
Books (Children's)	9.6%	49
Board Games	12.5%	64
Lottery Ticket	41.2%	210
Collectibles	4.3%	22
Vinyl Records	3.1%	16
Comics	1.6%	8
Fire Works	3.1%	16
Graphic Novels	1.4%	7
Computer Games	6.9%	35
DVD Movies (Buy)	10.2%	52
DVD Movies (Rent)	9.6%	49
DVD Movies (Children's)	2.4%	12
Magazines	28.4%	145
TV or Movie Themed Toys	2.5%	13
Toys	8.4%	43
Video Console Games	4.9%	25
None of the above / Does not apply	23.1%	118

102. Which of the following SPECIAL OCCASION related PLANS, PRODUCTS and SERVICES might you or someone in your household purchase or use the services of in the next 12 months? (Check all that apply.)

Value	P	ercent	Responses
Purchase Wedding or Special Occasion Gifts		3.7%	19
Host or Attend a Retirement Party		3.1%	16
Host or Attend a Graduation Party		3.7%	19
Purchase Cake, Tart or Pastries for Special Occasion		8.0%	41
None of the above / Does not apply		84.1%	429
Purchase a Wedding Dress		0.2%	1
Purchase a Tuxedo		0.4%	2
Rent a Tuxedo		0.4%	2
Rent a Hall or Event Space for Wedding or Special Event		0.6%	3
Rent a Chauffeured Vehicle		0.2%	1
Hire a Musician or Band for Wedding or Special Event		1.0%	5
Purchase a Wedding Cake		0.4%	2
Use a Wedding Planner		0.4%	2
Use a Party Planner		0.2%	1
Hire a Caterer for Wedding or Special Event		0.6%	3
Use a Florist for a Wedding or Special Event		1.0%	5
Go on a Honeymoon		1.2%	6
Hire a Photographer for Wedding or Special Event		0.8%	4
Hire a Videographer for Wedding or Special Event		0.6%	3

103. Which of the following HOBBY & ART and CRAFT SUPPLIES might you or someone in your household purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Gems, Rocks & Minerals	3.5%	18
Ceramics and Pottery	3.7%	19
Collectables	4.7%	24
Comic Books and Related Collectables	1.2%	6
Do-It-Yourself (DIY)	23.7%	121
Games or Puzzles	12.5%	64
Beer Brewing Supplies	2.5%	13
Wine Making Supplies	2.0%	10
Jewelry Making Supplies or Beads	6.3%	32
Knitting	4.9%	25
Making Arts and Crafts	11.6%	59
Paper Crafts	2.9%	15
Quilting	3.7%	19
Scrapbooking	2.4%	12
Toy Collecting	0.6%	3
Trains, Plane & Car Model Kits	2.2%	11
None of the above / Does not apply	53.3%	272

104. Which of the following VACATION/TRAVEL PLANS might you or someone in your household plan in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Airline Flight	68.6%	350
Train Trip	6.1%	31
Book Hotel Room	55.7%	284
Business Travel	3.9%	20
Buy Travel Tickets	24.1%	123
Buy Luggage	4.3%	22
Chartered Fishing Trip	7.5%	38
Hotel or Resort Stay	32.5%	166
International Travel	14.7%	75
Take a Cruise	26.3%	134
Travel Packages	8.6%	44
Use a Travel Agent or Agency	10.4%	53
Vacation Inside Home State	20.4%	104
Vacation Outside Home State	35.3%	180
Rent a Car	26.7%	136
Book Local Lodging for Guests	3.3%	17
Stay at an RV Park	4.7%	24
Stay at a Casino	5.9%	30
Gamble at a Casino	15.5%	79
Play Bingo	6.7%	34
Does not apply	13.7%	70
Charter a Boat	2.7%	14

Value	Percent	Responses
Golf Vacation	2.9%	15
Ski Resort Stay	0.2%	1
Rent RV	1.6%	8

105. Which of the following EDUCATION/CLASSES do you or someone in your household plan to attend in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Online Continuing Education Courses	6.1%	31
Arts or Crafts Lessons (Adult)	7.5%	38
Attend a Free Lecture or Seminar	11.8%	60
Attend Paid Lecture, Seminar or Special Class	4.3%	22
Yoga, Pilates, or Zumba	10.2%	52
Attend a Local Workshop	6.5%	33
None of the above / Does not apply	62.7%	320
Attend College or University (Full Time)	2.7%	14
Attend College or University (Part Time)	1.2%	6
Attend Graduate School	1.6%	8
Attend Classes at Community College	2.9%	15
Business School	0.4%	2
Learning Center	0.6%	3
Culinary School	0.6%	3
Trade School	0.8%	4
Professional Certification or Accreditation Courses	2.2%	11
Language Lessons (Adult)	2.5%	13
Music Lessons (Adult)	2.4%	12
Sports Lessons (Adult)	2.9%	15
Cooking Lessons (Adult)	2.9%	15
Real Estate Classes	2.7%	14
Child Education or Tutoring	0.6%	3

Value	Percent	Responses
Dance Lessons	1.2%	6
Music lessons (Child)	0.2%	1
Sports lessons (Child)	1.0%	5
Personal Physical Training	2.9%	15
Arts or Crafts Lessons (Child)	0.4%	2
Change School	0.4%	2
Attend a Religion Based School	0.2%	1

106. Which of the following ART and CRAFTING SUPPLIES do you or someone in your household plan to purchase over the next 12 months? (Check all that apply.)

Value	Percent	Responses
Brushes	9.6%	49
Oil paints	2.7%	14
Acrylic Paints	11.0%	56
Markers	6.7%	34
Specialty Paper	5.1%	26
Fabric Craft Supplies	9.2%	47
Beads	5.5%	28
Art Pencils and Pens	6.9%	35
Scrapbooking Supplies	4.5%	23
None of the above / Does not apply	71.6%	365

107. Which of the following MUSICAL INSTRUMENTS do you or someone in your household plan to purchase in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Bass Guitar	0.4%	2
Drums	0.6%	3
Flute	0.6%	3
Acoustic Guitar	1.6%	8
Electric Guitar	0.6%	3
Electric Keyboard	1.6%	8
Piano	0.8%	4
Piano (High End)	0.2%	1
Trumpet	0.2%	1
Violin	0.4%	2
None of the above / Does not apply	94.1%	480

108. Which of the following varieties of food do you and your family members plan to eat at restaurants in the NEXT 30 days? (Check all that apply.)

Value	Percent	Responses
Greek	21.8%	111
French	8.0%	41
Asian	31.2%	159
German	13.3%	68
American (New)	33.9%	173
Italian	63.7%	325
Cajun or Creole	12.0%	61
Indian	9.4%	48
Chinese	49.2%	251
American (Traditional)	79.0%	403
Thai	22.5%	115
Middle Eastern	4.7%	24
Japanese	17.3%	88
Mexican	56.9%	290
Vietnamese	6.9%	35
Southern	21.6%	110
Tex-Mex	22.2%	113
Spanish	9.2%	47
Mediterranean	19.8%	101
None of the above / Does not apply	4.3%	22

109. Which of the following types of foods do you and your family members plan to eat at restaurants in the NEXT 30 days? (Check all that apply.)

Value	Percent	Responses
Hot Dogs	20.8%	106
Fish & Chips	35.9%	183
Golf Course Restaurant, Bar or Snack Bar	12.7%	65
Barbeque	31.2%	159
Deli	24.9%	127
Breakfast or Brunch	53.1%	271
Appetizers	47.8%	244
Dessert	24.3%	124
Chicken Wings	33.1%	169
Hamburgers	57.1%	291
Chicken	43.7%	223
Frozen Yogurt	7.8%	40
Live or Raw food	5.5%	28
Tapas or Small Plates	10.0%	51
Theme Restaurants	6.3%	32
Soup	35.1%	179
Salad	47.1%	240
Pizza (Dine In)	29.0%	148
Pizza (Delivery)	22.4%	114
Steak	39.4%	201
Juice or Smoothies	7.5%	38
Sandwiches	44.9%	229

Value	Percent	Responses
Pizza (Carry Out)	45.5%	232
Pizza (Take & Bake)	8.2%	42
Seafood	57.6%	294
Vegan	4.3%	22
Steakhouse	33.1%	169
Sushi	16.7%	85
Vegetarian	7.5%	38
Pho	6.7%	34
None of the above / Does not apply	4.5%	23

110. Which of the following menu trends are important to you and family members when deciding on where to eat out? (Check all that apply.)

Value	Percent	Responses
Locally Sourced Meats and Seafood	28.0%	143
Locally Grown Produce	31.0%	158
Healthful Children's Dining	2.5%	13
Environmental Sustainability	17.3%	88
New Cuts of Meat (i.e. Denver Steak, Pork Flat Iron)	3.9%	20
Hyper-Local Sourcing	4.3%	22
Gluten Free Cuisine	6.1%	31
Sustainable Seafood	19.8%	101
Raw or Live Food Options	4.1%	21
Specialty Appetizers	9.6%	49
Specialty Salads	12.9%	66
Specialty Soups	12.2%	62
Specialty Desserts	7.8%	40
None of the above / Does not apply	46.1%	235

111. Which of the following do you and family members seek out when dining? (Check all that apply.)

Value	Percent	Responses
Patio or Outdoor Dining	40.8%	208
Non-Smoking Environment	52.0%	265
Child Friendly	5.3%	27
Serve Alcohol	33.9%	173
Pool Tables	1.6%	8
Locally Brewed Beer	9.4%	48
Live Music	18.6%	95
Bar	24.1%	123
Large Craft Beer Selection	10.6%	54
Large Wine Selection	8.2%	42
Hand Crafted Cocktails	5.5%	28
Farm to Table Dining	17.8%	91
Senior Discounts	41.4%	211
None of the above / Does not apply	14.1%	72

112. When out at a restaurant, bar, pub or club, which of the following drinks do you and the members of your party typically order? (Check all that apply.)

Value	Percent	Responses
Craft Beer	23.3%	119
Foreign Beer	12.7%	65
Red Wine	37.5%	191
White Wine	36.3%	185
Dessert Wine	2.7%	14
Mixed Drinks	33.9%	173
Hand Crafted Cocktails	9.8%	50
Beer Cocktails	9.8%	50
"Top Shelf" Spirits	18.2%	93
Champagne	2.0%	10
Champagne Cocktails	1.0%	5
Energy Drink based Mixed Drinks	0.8%	4
Premium Tequila	5.1%	26
Alcoholic Cider	3.1%	16
Locally Distilled Spirits	3.1%	16
None of the above / Does not apply	27.8%	142

113. Which of the following Real Estate PURCHASING Plans does your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Purchase Home in Senior Housing Community	0.6%	3
Purchase Condominium or Townhouse	1.2%	6
Purchase Manufactured or Modular Home	1.2%	6
Purchase Investment Property	2.0%	10
Purchase Personal Residence	3.7%	19
Purchase Custom Built Home	1.4%	7
Purchase Residential Real Estate at an Auction	0.2%	1
Purchase Land or Agricultural Property	1.6%	8
Purchase Vacation Property	0.8%	4
Purchase Other	0.4%	2
None of the above / Does not apply	90.6%	462

114. Which of the following Real Estate SELLING Plans does your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Sell Home in Senior Housing Community	0.8%	4
Sell Personal Residence	5.9%	30
Sell Vacation Property	1.2%	6
Sell Condominium or Townhouse	0.4%	2
Sell Investment Property	2.2%	11
Sell Land or Agricultural Property	2.7%	14
Sell Commercial or Business Property	0.8%	4
Sell Manufactured or Modular Home	1.8%	9
Plan to Sell Home in Master-Planned Community	1.2%	6
Sell Other	1.4%	7
None of the above / Does not apply	86.7%	442

115. Since you answered "Purchase Personal Residence", what type of residence are you considering for purchase? (Check all that apply)

Value	Percent	Responses
New home in master planned community; new development	31.6%	6
New home, but outside of development	36.8%	7
New home that I will have contractor build	21.1%	4
Existing home less than 10 years old	42.1%	8
Existing home more than 10 years old	57.9%	11
Other	5.3%	1

116. Which of the following real estate rental plans does your household have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Rent New Apartment	1.2%	6
Rent House (Residence)	2.4%	12
Rent Manufactured or Modular Home	0.4%	2
Rent or Lease Commercial Property	0.4%	2
Rent Subsidized Housing	0.4%	2
Rent Condo/Townhouse	1.8%	9
None of the above / Does not apply	94.3%	481

117. Which of the following real estate plans apply to you or your household in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Use a Realtor to Sell Real Estate	6.9%	35
Use a Realtor to Buy Real Estate	3.7%	19
Use a Realtor to Buy and Sell Real Estate	4.1%	21
Plan to Sell Property Myself	4.7%	24
Use a Real Estate Broker	2.5%	13
None of the above / Does not apply	84.1%	429

118. Which of the following types of REAL ESTATE LOANS do you or anyone in your household plan to apply for in the next 12 months? (Check all that apply.)

Value	Percent	Responses
New Home Loan	2.2%	11
Home Remodel or Renovation Loan	0.2%	1
Business Construction Loan	0.2%	1
Home Construction Loan	0.8%	4
Equity Loan	1.2%	6
Land Loan	0.6%	3
Reverse Mortgage	0.4%	2
Real Estate Loan for existing home	1.6%	8
Refinance Home	2.9%	15
None of the above / Does not apply	92.0%	469

119. If you or a member of your household were to purchase a new home in the next 12 months, which of the following NATIONAL sources would you use to for your local home search? (Check all that apply.)

Value	Percent	Responses
Craigslist Homes	2.7%	14
Facebook	3.1%	16
Google	6.1%	31
Auction.com	0.4%	2
Homes & Land	3.1%	16
Homes.com	2.7%	14
HomeFinder	7.5%	38
MLS.com	17.5%	89
National Real Estate Co. Site	2.7%	14
Local MLS Site	29.6%	151
RealEstate.com	5.7%	29
Realtor.com	28.6%	146
Realty.com	3.1%	16
Redfin	2.9%	15
Trulia	12.0%	61
Zillow	45.3%	231
ZipRealty.com	0.8%	4
None of the above / Does not apply	35.9%	183

120. If you or a member of your household were to rent a residence in the next 12 months, which of the following NATIONAL sources would you use to for your local rental search? (Check all that apply.)

Value	Percent	Responses
Apartments.com	9.4%	48
Apartmentguide.com	2.5%	13
Craigslist	5.5%	28
Forrent.com	1.0%	5
HomeFinder.com	5.9%	30
Hotpads.com	1.2%	6
Rentcom	6.5%	33
Sublet.com	0.2%	1
Trulia	8.8%	45
Zillow	29.8%	152
None of the above / Does not apply	61.2%	312

121. If you or a member of your household were to buy real estate in the local area in the next 12 months, do you know a firm or realtor to call?

Value	Percent	Responses
Yes, have a firm or realtor	80.0%	408
No, don't know who to call	20.0%	102

122. If you or a member of your household were to sell real estate in the local area in the next 12 months, do you know a firm or realtor to call?

Value	Percent	Responses
Yes, have a firm or realtor	80.8%	412
No, don't know who to call	19.2%	98

123. Which of the following ALCOHOL and TOBACCO purchasing plans do you or members of your household have in the next 60 days? (Check all that apply.)

Value	,	Percent	Responses
Imported Beer		18.6%	95
Craft Beer		16.7%	85
Champagne		12.0%	61
Premium Hard Alcohol or Spirits		17.8%	91
White Wine		41.4%	211
Red Wine		39.2%	200
Cigars		6.3%	32
Major Brand Cigarettes		3.7%	19
Recreational Marijuana		3.3%	17
Discount Cigarettes		4.7%	24
Discount Hard Alcohol or Spirits		15.3%	78
Domestic Beer		35.7%	182
Alcoholic Cider		3.1%	16
None of the above / Does not apply		25.7%	131
Marijuana Accessories		2.0%	10
Vaping Kit		0.6%	3
Vaping Accessories		2.0%	10
Roll Your Own Cigarette Supplies		0.8%	4
Smokeless Tobacco		0.6%	3
E-Liquids / Vape Juice		1.8%	9
Pipe Tobacco		0.4%	2
Electronic Cigarette Supplies		1.4%	7

124. We noticed that you have selected one or more marijuana related responses throughout the survey, could you please let us know what products from the list below that you are interested in purchasing within the next 12 months? (Check all that apply)

Value	Percent	Responses
Cannabis Dry Flower/Bud	52.4%	11
Cannabis Edibles	47.6%	10
Cannabis Tinctures	19.0%	4
Cannabis Vaporizers	33.3%	7
Cannabis Cleaning Tools or Supplies	14.3%	3
Cannabis Concentrates	47.6%	10
Cannabis Pre-Rolls	19.0%	4
Organic Cannabis Products	23.8%	5
Cannabis Oil	38.1%	8
Cannabis Beauty & Skin Care Products	4.8%	1
Cannabis Beverages	19.0%	4
Cannabis Chocolates	28.6%	6
Medical Cannabis	66.7%	14
CBD Cannabis	28.6%	6
None of the above / Does not apply	9.5%	2

125. Which of the following GROCERY and SNACK items do you or the members of your household plan to purchase in the next 30 days? (Check all that apply.)

Value	Percent	Responses
Bulk or Discounted Food Items	19.8%	101
Specialty Teas	11.4%	58
Specialty Coffee	22.9%	117
Gourmet Deli Counter Items	19.2%	98
Cookies	41.8%	213
Snack Cakes	11.4%	58
Potato Chips	52.9%	270
Soft Drinks	46.7%	238
Energy Drinks	8.2%	42
Energy Bars	14.1%	72
Noodle Bowls	8.6%	44
Cupcakes	11.0%	56
Birthday Cake	14.3%	73
Beef Jerky or Meat Sticks	11.2%	57
Bottled Water	52.7%	269
Candy	32.4%	165
Fruit	73.9%	377
Nuts	56.1%	286
Chocolates	43.3%	221
lce cream	55.3%	282
Cheese	77.5%	395
Artisan Bread	22.5%	115

Value	Percent	Responses
Artisan Meats	5.5%	28
Sports Drinks	11.2%	57
Basic Condiments	42.9%	219
Artisan Condiments	4.9%	25
Canned Sauces	26.3%	134
Cereal	59.0%	301
Milk	74.9%	382
Chicken	82.4%	420
Pork	62.2%	317
Beef	71.8%	366
Fish	64.9%	331
Pasta	63.3%	323
Snack Mixes	11.6%	59
Vegetables	75.3%	384
Olive Oil	60.6%	309
Balsamic Vinegar	29.8%	152
Frozen Entrees	44.3%	226
Eggs	86.5%	441
Locally Raised Beef, Pork, Poultry	18.0%	92
Locally Grown Fruit and Vegetables	54.3%	277
Locally Produced Honey	23.5%	120
Organic Food	18.6%	95
Pickled Vegetables	13.1%	67

Value	Percent	Responses
Artisan Cheese	22.5%	115
Alternative "Meat" Products	5.7%	29
Sausage	52.2%	266
Donuts	19.4%	99
Pastries	22.5%	115
Game Meats	2.0%	10
None of the above / Does not apply	1.4%	7

126. What is most important to you when deciding on what Grocery store to shop at? (Check all that apply)

Value	Percent	Responses
Convenience	66.3%	338
Better Prices	76.7%	391
Variety	36.7%	187
Quality of Selection	65.9%	336
Quality of Produce	71.8%	366
Healthy Options	28.8%	147
Speed of Check Out	33.5%	171
Size of Store	15.1%	77
Number of Checkouts	25.9%	132
Cleanliness of Store	69.0%	352
Parking	38.8%	198
Help with Bagging/Packing	13.3%	68
Loyalty Tokens/Stamps	5.1%	26
Home Delivery	2.0%	10
None of the above / Does not apply	1.6%	8

127. Why do you shop locally rather than make purchases online? (Check all that apply)

Value	Pero	ent	Responses
See, touch, feel and try out items	7:	1.2%	363
Take items home immediately	63	3.3%	323
Return items more easily	38	8.4%	196
Enjoy the in-store experience	39	9.2%	200
Can ask questions to store associates	4.	5.3%	231
To support local businesses	59	9.6%	304
More secure than online purcase	18	3.0%	92
Better prices	19	9.8%	101
Quality of service	29	9.6%	151
Better Selection	23	3.5%	120
Local flavor or uniqueness	20	0.4%	104
None of the above / Does not apply		3.7%	19

128. Which of the following do you or the members of your household plan to do in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Attend Religious or Spiritual Services	38.8%	198
Donate to a Charity	54.7%	279
Donate to a Church	34.3%	175
Donate to Political Party or Government Representative	12.9%	66
Join a New Church	3.7%	19
Volunteer at Church	13.1%	67
Volunteer for Nonprofit Group	21.6%	110
Vote in Upcoming Local Elections	54.5%	278
Vote in Upcoming State or National Elections	59.6%	304
Purchase Season Tickets for Performing Arts	8.8%	45
Attend a Holiday Themed Performance	27.6%	141
Community Activity	31.6%	161
Support an Organization	13.7%	70
Make a Donation	37.1%	189
Register to Vote	4.9%	25
None of the above / Does not apply	9.2%	47
Donate Vehicle	0.6%	3
Have a Baby	0.4%	2
Get Married	0.4%	2
Retire	0.8%	4
Look into Private Schooling for Children	0.2%	1

129. Which of the following types of events are you likely to attend in the next 12 months? (Check all that apply)

Value	Percent	Responses
Sporting Event	31.4%	160
Community Event	55.1%	281
Festival	54.7%	279
Live Performance	49.0%	250
Fundraising Event	20.0%	102
Seminar	12.2%	62
School Event	13.5%	69
Corporate Event	3.7%	19
Trade Show	9.0%	46
Conference	10.2%	52
Networking Event	6.1%	31
Radio Station Sponsored Event	5.1%	26
Television Station Sponsored Event	2.7%	14
Newspaper Sponsored Event	9.6%	49
None of the above / Does not apply	14.7%	75

130. Which of the following activities do you or members of your household plan to participate in over the next 12 months? (Check all that apply.)

Value	Percent	Responses
Participate in Organized Athletics	6.5%	33
Use a Zip Line	2.7%	14
Go Camping	12.5%	64
Go Mountain Biking	1.4%	7
Go Touring on a Bicycle	4.7%	24
Go to a Community or City Swimming Pool	8.8%	45
Take a Guided Backpacking or Hiking Trip	1.4%	7
Attend a Horse Race	2.2%	11
Attend a Car, Truck or Motorsport Race	7.5%	38
Participate in City or Municipal Sponsored Programs	9.4%	48
Join or Change Health or Fitness Club	11.0%	56
None of the above / Does not apply	57.5%	293

131. In the last 30 days, which of the following have your or a member of your household viewed or used? (Check all that apply for each row.)

Value	Percent	Responses
Local Business Website	23.1%	118
Local Business Email	11.0%	56
CitySearch	3.7%	19
Snapchat	7.6%	39
Instagram	20.4%	104
Cinema Ads	12.7%	65
Facebook Business Page	16.1%	82
Reviews on Yelp! or Google+	16.1%	82
YouTube Promo Video	10.4%	53
Local Business Text Message	3.9%	20
Pandora	19.0%	97
Online Yellow Pages	5.5%	28
Google Search	66.7%	340
еВау	37.3%	190
Spotify	6.3%	32
Pinterest	25.7%	131
Google+Local	8.4%	43
Clicked on Google Sponsored Ad	18.2%	93
LinkedIn	12.2%	62
Angie's List	3.1%	16
Craigslist	22.7%	116
Bing	12.5%	64

Value	Percent	Responses
Twitter	12.7%	65
Amazon	84.3%	430
None of the above / Does not apply	4.3%	22
Local Business Blog	2.5%	13
Digital Billboard	0.4%	2
Xing	0.2%	1

132. Are you aware of posts on Facebook that are sponsored by businesses?

Value	Percent	Responses
Yes	75.7%	386
No	24.3%	124

133. Have you ever responded to or clicked on a Facebook post that was sponsored by a business?

Value	Percent	Responses
Yes	46.3%	236
No	53.7%	274

134. Do you or any members of your household subscribe to a business email?

Value	Percent	Responses
Yes	34.7%	177
No	65.3%	333

135. Which of the following business categories would you do a Google search to find a business to shop or use if you were planning to buy? (Check all that apply)

Value	,	Percent	Responses
Apparel and Accessories		45.9%	234
Arts and Entertainment		29.0%	148
Automotive - (General)		22.4%	114
Automotive - (New Vehicle Dealership)		18.6%	95
Automotive - (Used Vehicle Dealership)		11.8%	60
Automotive - (Auto Parts store)		14.3%	73
Automotive - (Auto Repair business)		8.2%	42
Automotive - (Auto Body shop)		3.1%	16
Tire Business		19.2%	98
Beauty and Spa Related Businesses		12.5%	64
Community and State Services		15.1%	77
Education		6.7%	34
Employment Related Businesses		5.5%	28
Family Activity Related Businesses		5.5%	28
Financial Services		7.6%	39
Fitness Businesses or Providers		3.3%	17
General Retail		45.9%	234
Grocery / Market		32.2%	164
Home and Garden Related Businesses		21.4%	109
Building Supply/Lumber Business		12.9%	66
Home Service Businesses		10.0%	51
Home Service Contractors		11.6%	59

Value	Percent	Responses
Hotel and Travel Related Businesses	25.3%	129
Local Services	24.3%	124
Medical Related Businesses - (General)	16.9%	86
Medical Related Businesses - (Dentist)	8.2%	42
Medical Related Businesses - (Hospital)	5.3%	27
Nightlife Related Businesses	8.6%	44
Pet / Animal	22.2%	113
Professional Services	11.6%	59
Real Estate Service Businesses	4.3%	22
Recreation Related Businesses	6.5%	33
Restaurant / Bar / Lounge	38.6%	197
Senior Related Businesses	5.7%	29
Specialty Food and Drink	10.4%	53
General Retail - Children's Clothing Store	4.7%	24
General Retail - Clothing Accessory Store	13.1%	67
General Retail - Computer Store	10.8%	55
General Retail - Furniture Store	15.3%	78
General Retail - Hardware Store	15.7%	80
General Retail - Home Entertainment Store	6.5%	33
General Retail - Jewelry Store	6.1%	31
General Retail - Major Appliance Store	13.3%	68
General Retail - Men's Clothing Store	13.3%	68
General Retail - Mobile Phone Store	7.5%	38

Value	Percent	Responses
General Retail - Shoe Store	14.5%	74
General Retail - Women's Clothing Store	22.9%	117
None of the above / Does not apply	12.7%	65
Child Related Businesses	2.5%	13
Event Planning and Services	2.7%	14
Farm Equipment and Agriculture Businesses	1.6%	8
Medical Related Businesses - (Chiropractor)	2.2%	11
Motorsport Businesses	2.4%	12
General Retail - Farming and Agriculture Business	1.4%	7

136. Are you considering a change or new employment in the next 12 months?

Value	Percent	Responses
Yes	8.0%	41
No	92.0%	469

137. Which of the following employment related activities do you or the members of your household plan to do over the next 12 months? (Check all that apply.)

Value	Percent	Responses
Geta New Full Time Job	4.1%	21
Geta New Part Time Job	8.2%	42
Get a Temporary or Seasonal Job	3.1%	16
Use an Employment or Temporary Employment Agency	1.2%	6
Use a Career Counselor	0.2%	1
Geta Second (or Third) Job	1.4%	7
Get First Job after High School	0.2%	1
None of the above / Does not apply	86.3%	440

138. If you are looking to find a new job, get a second job, etc. in the next 12 months, what are the primary fields you will be looking at employment in? (Check all that apply.)

Value	Percent	Responses
Retail	3.9%	20
Admin & Clerical	3.3%	17
Customer Service	4.5%	23
NonProfit	3.5%	18
None of the above / Does not apply	81.6%	416
Agriculture	0.4%	2
Automotive	0.6%	3
Warehouse	0.4%	2
Construction	0.4%	2
Accounting	2.2%	11
Hotel - Hospitality	1.8%	9
Health Care	2.5%	13
Entry Level (New Graduate)	0.4%	2
Grocery	2.5%	13
Banking & Finance	0.6%	3
Child Care	0.4%	2
Re al Estate	1.2%	6
Insurance	0.6%	3
Legal	0.4%	2
Management	2.2%	11
Education	2.5%	13

Value	Percent	Responses
Media	1.0%	5
Government	2.5%	13
Installation - Maintenance - Repair	0.2%	1
Restaurant - Food Services	1.0%	5
Executive Level	1.4%	7
Engineering	0.6%	3
Sales & Marketing	1.2%	6
Information Technology	1.2%	6
Skilled Labor - Trades	1.2%	6
Transportation	1.2%	6

139. If you were to look for a new job in the next 12 months, where would you go look to find local job listings? (Check all that apply.)

Value	Percent	Responses
Local Business Site	12.9%	66
Local Agency Site	7.6%	39
Craigslist	4.9%	25
Facebook	2.7%	14
Indeed.com	14.7%	75
LinkedIn	7.5%	38
Monster.com	6.9%	35
CareerBuilder	5.1%	26
GlassDoor	3.3%	17
SimplyHired.com	1.2%	6
AOL Jobs	1.0%	5
Snag A Job.com	0.8%	4
Dice.com	0.4%	2
USAjobs.gov	3.3%	17
USAjobs.org	0.8%	4
ZipRecruiter	5.7%	29
JobDiagnosis	0.2%	1
TheLadders	0.4%	2
None of the above / Does not apply	68.2%	348

140. Have you or the members of your household purchased something from any of the following sources in the past 90 days? (Check all that apply.)

Value	Percent	Responses
Coupon book	23.1%	118
Yellow Pages directory	2.9%	15
Direct mail flyer	19.0%	97
Deal program/offer	9.0%	46
Facebook business page offer	7.8%	40
Billboard advertising	1.8%	9
None of the above / Does not apply	61.8%	315

141. Which of the following apply to the members of your household with regards to local online deals: (Check all that apply.)

Value	Percent	Responses
Subscribe to local online deals provider (like Groupon)	17.3%	88
Purchased an online deal to a local business in the past 3 months	11.8%	60
None of the above / Does not apply	77.5%	395

142. Which of the following best describe what you typically do with direct mail/advertisements you receive in the mail at your home or PO Box?

Value	Percent	Responses
Read ads and keep them - using three or more	6.3%	32
Read ads and keep them - using one or two	40.8%	208
Read ads and keep them - without using any	3.1%	16
Read ads but throw away without using any	23.1%	118
Throw ads away unread	21.6%	110
Do not receive direct mail or advertisements at home or PO Box	5.1%	26

 $143. \, Which \, of \, the \, following \, are \, your \, primary \, media \, influence \, when \, deciding \, how \, to \, vote \, in \, local, \, county \, or \, state \, elections? \, (Check \, one \, each \, row)$

	Local radio	Local TV	Local newspaper or print publication	Direct mail flyer	Candidate website	Other	Not applicable	Responses
Local election Count Row %	9 1.8%	82 16.1%	253 49.6%	10 2.0%	35 6.9%	74 14.5%	47 9.2%	510
County election Count Row %	7 1.4%	88 17.3%	244 47.8%	17 3.3%	36 7.1%	70 13.7%	48 9.4%	510
State election Count Row %	10 2.0%	108 21.2%	219 42.9%	11 2.2%	35 6.9%	80 15.7%	47 9.2%	510
Total Total Responses								510

144. Did you vote in the last local / county / state election?

Value	Percent	Responses
Yes	88.2%	450
No	11.8%	60

145. Did you vote in the last presidential election?

Value	Percent	Responses
Yes	93.7%	478
No	6.3%	32

146. Which of the following AUTOMOTIVE and MOTORSPORT business categories have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
New Vehicle Dealership	6.5%	33
Used Vehicle Dealership	5.3%	27
New and Used Vehicle Dealership	8.8%	45
Automotive Service	11.0%	56
Tire Store	7.6%	39
Auto Parts Store	11.8%	60
Recreation Vehicle (RV) Dealership	0.2%	1
RV or Camper Repair	1.2%	6
Boat Dealer	0.8%	4
BoatService	2.5%	13
Motorcycle Dealer	1.4%	7
Motorcycle Repair Shop	0.6%	3
None of the above / Does not apply	67.8%	346

147. Which of the following PROFESSIONAL SERVICE business categories have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Accountant or CPA	2.2%	11
Legal Firm or Attorney	3.7%	19
Insurance Agency	6.7%	34
Tax Advisor	2.0%	10
Telecommunications Provider	2.5%	13
Internet Service Provider	3.5%	18
None of the above / Does not apply	84.5%	431

148. Which of the following MEDICAL SERVICE business categories have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Alzheimer's or Memory Care Facility	1.2%	6
Hearing Aid Center	2.2%	11
Cardiologist	4.9%	25
Chiropractor	2.2%	11
Dentist	11.8%	60
Dermatologist	4.9%	25
Hospital	2.5%	13
Mental Health Provider	0.4%	2
Optometrist	2.5%	13
Pediatrician	0.6%	3
General Practitioner	9.4%	48
Rehabilitation Clinic	0.6%	3
Urgent Care Clinic	2.2%	11
Surgical Specialist	2.7%	14
Weight Loss Service	1.0%	5
None of the above / Does not apply	73.7%	376

149. Which of the following HOME RELATED SERVICE CONTRACTORS have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Carpet Cleaning Service	4.1%	21
Electrician	3.7%	19
Handyman	7.1%	36
Heating & Air Conditioning Service	4.9%	25
Remodeling Contractor	1.6%	8
General Contractor	2.0%	10
Landscaper	2.7%	14
New Home Builder	0.2%	1
Painting Contractor	2.2%	11
Plumber or Plumbing Contractor	4.5%	23
Roofing Contractor	2.2%	11
None of the above / Does not apply	78.6%	401

150. Which of the following REAL ESTATE SERVICES have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Apartment Rental Agency	0.2%	1
Home Inspector	1.0%	5
Mortgage Broker	0.6%	3
Property Manager	0.4%	2
Realtor	4.5%	23
None of the above / Does not apply	94.5%	482

151. Which of the following FINANCIAL SERVICES have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Real Estate Loan Provider	1.2%	6
Automotive Loan Provider	0.4%	2
Financial Advisor	2.7%	14
Bank	10.0%	51
Credit Union	5.7%	29
None of the above / Does not apply	83.7%	427

152. Which of the following types of RESTAURANTS have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Buffet Restaurant	9.0%	46
Ethnic Restaurant	10.8%	55
Family Style Restaurant	22.4%	114
Fast Food Restaurant	10.8%	55
Fine Dining Restaurant	21.2%	108
Pizza Restaurant	22.5%	115
Restaurant with Bar or Lounge	16.5%	84
None of the above / Does not apply	42.2%	215

153. Which of the following RETAIL BUSINESS categories have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Building Supply-Lumber Yard	6.9%	35
Clothing Accessory Store	4.9%	25
Major Appliance Store	5.5%	28
Computer Store	6.9%	35
Farming and Agriculture Business	0.6%	3
Furniture Store	8.8%	45
Grocery Store	18.6%	95
Hardware Store	10.6%	54
Home Entertainment Store	2.2%	11
Jewelry Store	4.3%	22
Mobile Phone Store	4.7%	24
Shoe Store	7.6%	39
Specialty Food Business	3.7%	19
Women's Clothing Store	14.1%	72
Men's Clothing Store	6.7%	34
Children's Clothing Store	2.4%	12
None of the above / Does not apply	52.2%	266

154. Which of the following GENERAL BUSINESS categories have you used a search engine to find information on in the last 30 days? (Check all that apply.)

Value	Percent	Responses
Any Beauty Related Business	4.5%	23
Any Child Related Business	1.8%	9
Any Event Planning Business	1.2%	6
Any Education Business	1.2%	6
Any Fitness Business	3.3%	17
Any Pet Related Business	9.8%	50
Any Senior Related Business	2.2%	11
None of the above / Does not apply	82.0%	418

155. Are you or anyone in your household a business owner or do you help make purchasing decisions at your place of employment?

Value	Percent	Responses
Yes	12.9%	66
No	47.6%	243
Does not apply	39.4%	201

156. Which of the following categories does your business fall into?

Value	Percent	Responses
Arts and Entertainment	4.5%	3
Education	4.5%	3
Financial Services	4.5%	3
Fitness Businesses or Providers	4.5%	3
Health and Medical	9.1%	6
Home Service Businesses	6.1%	4
Local Services	6.1%	4
Re al Estate	16.7%	11
Recreation	3.0%	2
Other	33.3%	22
Automotive	1.5%	1
General Retail	1.5%	1
Grocery and Specialty Food/Drink	1.5%	1
Pet/Animal	1.5%	1
Restaurant / Bar / Lounge	1.5%	1

157. Which of the following BUSINESS PRODUCTS do you/your household, or does your company, plan to purchase or lease in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Business Cards, Letterhead, etc.	50.0%	33
Computer Hardware	16.7%	11
Office Copier	9.1%	6
Business Logo Apparel	22.7%	15
Networking Hardware or Software	10.6%	7
Office Furniture, Fixtures or Interiors	10.6%	7
Office Cleaning Supplies	19.7%	13
Office Supplies	57.6%	38
Office Printer	10.6%	7
Promotional Items	19.7%	13
Telephone Systems	3.0%	2
Uniforms or Work Clothing	12.1%	8
None of the above / Does not apply	21.2%	14

158. Which of the following BUSINESS SERVICES do you/your household, or does your company, plan to GET NEW or CHANGE PROVIDER in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Business Advertising	3.0%	2
Business Advisory Services	3.0%	2
Business Internet Services	4.5%	3
Business Legal Services or Attorney	3.0%	2
Business Marketing Services	4.5%	3
Business Payroll Services	3.0%	2
Business Printing Services	3.0%	2
Business Sign Company Services	6.1%	4
None of the above / Does not apply	77.3%	51
Business Accounting or CPA	1.5%	1
Business Bottled Water Delivery	1.5%	1
Business Cellular Phone Service	1.5%	1
Business Internet Service Provider	1.5%	1
Business Meetings or Conventions	1.5%	1
Business Moving or Storage	1.5%	1
Business Security Services	1.5%	1
Business Television Media Service	1.5%	1
Business Radio Media Service	1.5%	1

159. Which of the following business real estate plans does your company have planned in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Rent New Office	4.5%	3
Buy New Office	1.5%	1
Add New Locations	1.5%	1
Renovate Existing Facilities	4.5%	3
Construct New Facilities	3.0%	2
None of the above / Does not apply	87.9%	58

160. Which of the following business automotive purchasing plans does your company have in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Purchase New Business Automobiles	1.5%	1
Purchase New Business Trucks	3.0%	2
Purchase New Business Delivery Vehicles	3.0%	2
Purchase New Heavy Duty or Commercial Business Trucks	1.5%	1
None of the above / Does not apply	93.9%	62

161. Which of the following employee benefit and insurance programs does your company plan to start or change in the next 12 months? (Check all that apply.)

Value	Percent	Responses
Business Health Insurance	4.5%	3
Business 401K or Retirement Program	3.0%	2
None of the above / Does not apply	92.4%	61

162. What forms of advertising do you find most successful for your business? (Check all that apply.)

Value	Percent	Responses
Local Newspaper	21.2%	14
Local Radio	6.1%	4
Local Free or Alternative publication	6.1%	4
Other Print Publications	10.6%	7
Facebook	30.3%	20
Other Social Media	15.2%	10
Search Engine Optimization (SEO, SEM)	9.1%	6
Word of Mouth or Referrals	51.5%	34
Billboards	3.0%	2
Direct Mail	15.2%	10
Fliers or Door Hangers	3.0%	2
Sign "Spinners"	3.0%	2
Yellow Pages	4.5%	3
Online Advertising	13.6%	9
None of the above / Does not apply	16.7%	11
Local Newspaper Site	1.5%	1
Twitter	1.5%	1
Coupons or "Deal of the Day"	1.5%	1
Telemarketing	1.5%	1

163. Which of the following do you invest in to drive your business? (Check all that apply) $\frac{1}{2}$

Value	Percent	Responses
Have an ongoing digital marketing campaign	10.6%	7
Use social media for promoting business	28.8%	19
Website optimized for mobile (responsive)	15.2%	10
Ongoing search optimization (SEO, SEM)	7.6%	5
Bannerads	1.5%	1
Cost-per-click ads (CPC, PPC)	3.0%	2
Cost-per-mille ads (CPM)	1.5%	1
Retargeting ads	1.5%	1
Video ads	3.0%	2
Google ads (Adwords)	7.6%	5
Face book ads	19.7%	13
Sponsored content	1.5%	1
Email advertising	16.7%	11
Site analytics	4.5%	3
Use a Digital Agency	4.5%	3
None of the above/Does not apply	43.9%	29

164. Which of the following are you interested in doing in the next 12 months to drive your business? (Check all that apply)

Value	Percent	Responses
Have an ongoing digital marketing campaign	6.1%	4
Use social media for promoting business	18.2%	12
Website optimized for mobile (responsive)	7.6%	5
Ongoing search optimization (SEO, SEM)	6.1%	4
Cost-per-click ads (CPC, PPC)	1.5%	1
Video ads	6.1%	4
Google ads (Adwords)	6.1%	4
Facebook ads	16.7%	11
Email advertising	16.7%	11
Site analytics	6.1%	4
Digital ads through newspaper	1.5%	1
None of the above/Does not apply	63.6%	42

165. Would you like help in putting together a comprehensive advertising plan for your business?

Value	Percent	Responses
Yes	3.0%	2
No	90.9%	60
Don't know	6.1%	4

166. Including groceries, approximately what percent of your household shopping dollars are spent out of your local area? (This includes online purchases)

Value	Percent	Responses
0%	5.5%	28
1% - 25%	43.1%	220
26% - 50%	23.7%	121
51% - 75%	17.6%	90
76% - 100%	10.0%	51

Total: 510

Avg 34%

167. Which age brackets do you fall into?

Value	Percent	Responses
18 - 19	0.4%	2
20 - 24	0.4%	2
25 - 30	0.8%	4
31 - 34	1.0%	5
35 - 40	1.8%	9
41 - 45	2.0%	10
46 - 49	3.3%	17
50 - 54	2.2%	11
55 - 60	11.8%	60
61 - 69	26.7%	136
70 or older	49.8%	254

Total: 510

Avg 68

168. What state do you live in?

Value	Percent	Responses
Florida	100.0%	510

169. What type of area do you live in? (check one only)

Value	Percent	Responses
Metro / Urban	6.1%	31
Small/Mid-Size Town	45.1%	230
Suburban	29.0%	148
Rural	8.0%	41
Vacation community	7.8%	40
Other	3.9%	20

170. What is the highest level of education attained by any member of your household?

Value	F	Percent	Responses
Some High School (Not Graduate)		0.6%	3
High School Graduate (12th grade)		10.8%	55
Vocational or Technical Training		3.7%	19
Some College		22.7%	116
College Graduate		33.3%	170
Some Post-Graduate Study (No Advanced Degree)		6.5%	33
Post-Graduate Degree		22.4%	114

171. Approximately, what was your total household income before taxes in the past year?

Value	Percent	Responses
Under \$20,000	4.5%	22
\$20,000 - \$24,999	3.8%	19
\$25,000 - \$29,999	5.7%	28
\$30,000 - \$34,999	5.3%	26
\$35,000 - \$39,999	4.7%	23
\$40,000 - \$44,999	5.9%	29
\$45,000 - \$49,999	4.9%	24
\$50,000 - \$74,999	26.5%	131
\$75,000 - \$99,999	15.8%	78
\$100,000 - \$124,999	11.9%	59
\$125,000 - \$149,999	3.8%	19
\$150,000 - \$200,000	4.3%	21
Over \$200,000	3.0%	15

Total: 494

Avg \$75,883

172. Which of the following would you classify yourself as?

Value	Percent	Responses
American Indian, Eskimo or Alaska native	0.6%	3
Black or African-American	0.6%	3
Asian	0.2%	1
White or Caucasian	91.2%	465
Hispanic	1.2%	6
Other	1.8%	9
Prefer not to answer	4.5%	23

173. Are you...

Value	Percent	Responses
Male	39.6%	202
Female	57.8%	295
Prefer not to answer	2.5%	13

174. Which of the following best describe your primary residence?

Value	Percent	Responses
Single Family Home	80.0%	408
Apartment	2.5%	13
Condominium	7.5%	38
Mobile Home	7.8%	40
Other	2.2%	11

175. Is the household or apartment in which you live owned by someone in your household, rented, or is it occupied without payment of rent?

Value	Percent	Responses
Owned	90.4%	461
Rented	7.3%	37
Occupied Without Payment of Rent	1.0%	5
Other	1.4%	7

176. How many children under the age of 18 live in your household?

Value	Percent	Responses
None	92.1%	469
1	4.7%	24
2	2.4%	12
3	0.6%	3
4 or more	0.2%	1

177. If available, would you like to receive coupons or special promotions from businesses in your area for the products & services you indicated in the survey that your household plans to buy?

Value	Percent	Responses
Yes	41.1%	209
No	58.9%	299